County of El Paso Purchasing Department
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ADDENDUM 3

To: **All Interested Proposers**

From: **Linda Gonzalez, Inventory Bid Technician**

Date: **March 25, 2008**

Subject: **RFI # 08-029, (Re-bid) RFI for Redaction Software for the County Clerk's and District Clerk's Office**

The Purchasing Department received questions relating to the above referenced proposal; the response to the following question:

1. From page 13 to 14 the biding conditions go from number 10 to number 17 on the next page. Is there some additional language that is missing?

    No, there is no additional language missing it is missed numbered.

2. Do we need to re-submit a new Questionnaire if we submitted one and in June and nothing has changed?

    On page 17, there is a list of persons that are viewing the RFI. Please compare that list with the previous Bid, RFP, RFI, or RFQ's that you have submitted. If there is a new person added to that list then YES you have to fill out and file a new CIQ Questionnaire.

3. For any PDF files, are they text or image PDF's, or both?
    Both.

4. RFI page 5 "What is the vendor redaction rate (percentage)?"—As to this desired RFI response, is the percentage redaction rate requested that of software processing only, or the rate of the entire proposed process (software processing and human validation)? If software processing and human validation, should we provide the % of the images that will have to manually inspect to achieve these rates?

    What is your percentage with only software.

5. In order to calculate the above percentages, for existing image files; are they 200 or 300 DPI (or something else)? Have they been scanned form paper or created from a past film/fiche conversion? If from a past film conversion, which lab (or vendor) did the processing?

    Majority is 300DPI

6. RFI Page 5 – "What would be the conversion process for converting prior years?" As to this desired RFI response, what is the media the prior years exist on? Is it microfilm, microfiche, paper, digital images not yet loaded into the systems, etc?

    We are only looking to redact digital images. Conversion unknown.

7. RFI Page 5 – "Will your software allow the redaction of images at viewing time…?" As to this desired RFI response, what is being used as the viewer? Is it a thick client/server application or thin browser based application?

    Web and desktop based.

8. RFI Page 5 – "Will your software allow the redaction of files instead of setting it up to monitor a folder? As to this desired RFI response, what is the process as defined by your team to "allow the redaction of files"? Is it your desire to have a program be able to submit files to be redacted to the Redaction System (via XML data stream and web services, a callable API, etc…) or something else?

    Our desire is to redact on the fly but we are willing to explore other options.

9. Is there existing workflow software in use by the County and District Clerks and if so what is the vendor any interfaces might need to provided for?

    Interfaces for our Justice Software and Legato (OTG) software.

10. RFI page 6 – The RFI states that "the County of El Paso currently uses the Legato OTG imaging application". How "linked in" is the County and District Clerk's end user applications to this? Are they just using OTG to scan and index the images into a repository and perform searches with OTG, or are there existing business applications in use at the County and District Clerk's offices that make API calls to access OTG functionality?

    Very much so and to include proprietary calls to our Justice software.

11. If a business application layer exists, who are the vendors of the application software the County and District Clerks are using that will need to be interfaced with?

    In-House and Tyler Technologies

12. For the scanning input to OTG, is it the Captiva product or Kofax product, or something else being used for scan capture?

> No.

13. RFI page 6/Q2.2 – "… Will these next generation products offer real-time interfaces? – Can you please describe what your team means by "real-time interface"?

> Instantly.

14. RFI Page 7/Q4 - "Does the proposed application use advanced single application architecture or is it module based?" – As to this desired RFI response, can you please provide details of your definition of "advanced single application architecture"? Are you referring to the redaction System functionality being provided fro within a single application as opposed to a bunch of modules you have to execute separately or something else?

> Does your software require the use of several pieces before use or does one product provide all the required functionality for redaction?

15. RFI Page 7/Q5 – "Provide details on recommended third party hardware…" In order to provide required hardware recommendations for internal use of the Redaction System, we need to know quantity of back filed images to be processed and the desired timeframe processing is to occur within as well as the expected forward file quantity of images and the required turnaround times form after scan to actual use of the redacted image. Without these quantities and timeframes hardware recommendation cannot be specific to exact quantities of CPU cores required. Can these quantities be provided to perform such calculations and satisfy the RFI request?

> Please provide information for amount per quantity and timeframe (we can formulate based on your reply). It is still undetermined the amount of records to redact.