



County of El Paso Purchasing Department
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ADDENDUM 1

To: All Interested Proposers
From: Lucy Balderama, Inventory Bid Technician
Date: April 21, 2009
Subject: BID #09-031, Bid - 30 Laptops for Training and a Mobile Cart

The Purchasing Department received questions relating to the above referenced proposal; the response to the following question:

1. Please clarify your warranty and maintenance desires. I assume you want the standard warranty as a minimum, however, Option 2 year maintenance for laptops can be interpreted two ways. Do you desire Maintenance coverage a total of two years or three years? HP provides two options and both for 3-years. The first option simply replaces the Hp standard 1-Year base warranty to a 3 –year warranty that requires pick–up next business day only and return. The second option offers next day on-site repair coverage for a total of 3-years that also replaces the standard warranty. Both of these options must be required at initial order time. Please let me know which of the 3-Year Care Packs you desire.

The second option next day on-site repair coverage for a total of 3-years that also replaces the standard warranty.