County of El Paso Purchasing Department
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ADDENDA 1

To: All Interested Vendors

From: Araceli Hernandez, Formal Bid/Buyer

Date: February 8, 2019

Subject: RFP 19-017 Supervised Visits and Exchange Services for Families of
          Domestic Violence

The Purchasing Department has received the following questions:

1. Is there an existing application or database repository, which provides the target
   functionality? If yes, is there a database migration or interface migration involved.

   **Response: No, there is not an existing application or database for supervised
   visits and exchanges.**

2. Are there are external interfaces required to be developed/ established with El Paso
   county systems?

   **Response: No, there are no external interfaces required to be developed /
   established with the El Paso County for supervised visits and exchanges.**

3. What is the level of expectations to comply with the Texas Cybersecurity Framework and
   Sec. 2054.077 Government Code, which requires reporting of vulnerabilities to
   SPECTRIM?

   **Response: Texas Cybersecurity Framework and Sec. 2054.077 Government
   Code is for State agencies, we are a County agency.**

4. Is there an existing Active Directory, which maintains case agent/ registered user profiles?

   Response: No, we do not have an existing active directory of active users to our supervised visitations and exchange program.

5. Is there a requirement to make the site mobile ready, which means that the functionality can be accessed as a mobile site versus a traditional site, which can only be accessed through a desktop?

   Response: No, supervised visits and exchanges must take place at a physical location. Virtual visits may occur if the court order permits.

6. Are there security requirements to host the application behind a Web Application Firewall in a secure cloud infrastructure or does the application require on premise deployment within a County Data Center?

   Response: Not applicable, this is not a web application, this is a supervised visit and exchange program.

7. If cloud deployments are permissible, can we leverage the Amazon Web Services platform?

   Response: Not applicable, this is not a web application, this is a supervised visit and exchange program.

8. Does the application require notification via email or sms or both?

   Response: Not applicable, this is not a web application, this is a supervised visit and exchange program.

9. Are there any programmatic milestones or deadlines that need to be prioritized during the delivery of the solution?

   Response: Invoices must be submitted each month timely with required documentation.

10. What are the expectations from an Operations & Maintenance/ helpdesk support functions?

    Response: The expectations are that the vendor that receives the award will receive applications from the public for supervised visits and exchanges and ensure the applications are processed and scheduled timely. The vendor that receives the award will carry out all expectations outlined in the RFP.

11. Is there business intelligence expectation of both ad-hoc and canned reports in regards to reporting requirements? As part of the historical reporting, would there be a legacy data warehouse to migrate the data from?

Response: We do not have a data warehouse to migrate data. There is an expectation that reports be submitted each month.