



County of El Paso Purchasing Department  
500 East San Antonio, Room 500  
El Paso, Texas 79901  
(915) 546-2048 / Fax: (915) 546-8180

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#### **ADDENDUM 1**

To: All Interested Proposers

From: Lucy Balderama, Inventory Bid Technician

Date: December 12, 2007

Subject: RFP # 07-168, Audio Recording Dictaphone Maintenance Service Agreement for the Sheriff's Office

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**The Purchasing Department received questions relating to the above referenced proposal.**

1. Pg.2 What is the "CIQ" confirmation number?

File a copy of the completed Conflict of Interest Questionnaire (Form CIQ) with the El Paso County Clerk (in person or by mail to 500 E. San Antonio, Suite 105, El Paso, TX 79901 or by fax to 915-546-2012 attention Joann) and write the confirmation number given as proof of filing on your bidding schedule? Please include the completed and signed form with your response whether a relationship exists or not.

2. What all do you need as far as the software goes? Just upgrades?

- The current software packages shall be maintained in proper working order.
- Manufacturer issued software upgrades shall be supplied and installed.
- Until the end of manufacturer software development and support, the contractor shall make certain that the system is operation with the latest manufacturer issued software packages.

3. What do you need as far as "programming" goes?

All programming work required to maintain the system in proper working order, or to restore the system to proper working order after component or equipment failures.

4. On pg. 6, The Freedom Software Packs are listed. Would we be responsible for replacement or just for upgrades?

Replacement:

Yes, in the event that a major system failure would require new software packs to restore the system to proper working order.

Software Upgrades:

- Manufacturer issued software upgrades shall be supplied and installed.

5. What is the cost for the incumbent contract?

Currently, the system is not covered under a service agreement. The service agreement expired 09/30/2007.

6. Who is the current vendor?

No current vendor. The service agreement expired 09/30/2007.