



Digital Fingerprinting Instructions

Request to conduct business with the El Paso County Juvenile Probation Department.

IMPORTANT: Please notify via email when registration is finalized to the corresponding email specified below; include the date and time of the scheduled appointment and your filled-out application form. *If you should have any questions, please do not hesitate to contact us:*

For Contract Services:

Para-Legal

(915) 849-2030

adchaparro@epcounty.com

For Interns/Volunteers/Other:

Records Unit

(915) 849-2054

jpdrecrequest@epcounty.com

- Please go to the following website and enter the following Service Code **11F5T4**:
<https://uenroll.identogo.com>

IdentoGO

English ▾

Enter your Service Code to get started.

Enter Code GO

Don't know your Service Code?
Contact your agency or [click here](#).

IdentoGO® has a growing number of convenient locations across the U.S. to meet your identity-related needs.



Check the Status of your Service

Check your status or reprint your cardscan registration form.
For additional help, [contact customer service](#).



Manage an existing Appointment

Reschedule an existing appointment or schedule a retake.

We provide the following additional services:



State History Check

Request a copy of your criminal history record from a participating State.



FBI History Check

Request a copy of your criminal history record from the FBI. Personal use only, cannot be used for Employment or Licensing purposes.



Fingerprint Cards

Collect your fingerprint images for a fingerprint card (FD-258).



Photo Services

Two professional 2x2 photos for passport and visa documents.



- Select to **Schedule or Manage Appointment**

11F5T4 - Texas Juvenile Probation - El Paso

[← Back to Home](#)

Schedule or Manage Appointment

Schedule an in-person appointment or change an existing appointment.

What do I need to bring to enrollment?

Find out which documents you need to bring to the enrollment center to facilitate processing.

Locate an Enrollment Center

Locate and get directions to an enrollment center near you.

Submit A Fingerprint Card by Mail

Complete the pre-enrollment information necessary to submit a fingerprint card enrollment by mail.

- Please fill out the electronic form, provide all information requested:

Notes:

1. *There is no Authorization Code (Coupon Code) that will be provided to the candidate as the candidate is responsible for paying the digital fingerprinting process.*
2. *The applicant's legal name must match exactly on all identification documents brought to enrollment.*
3. *Out-of-town applicants will need to enter their respective zip code to be routed to their nearest fingerprint location.*
4. *You will be required to bring all documents provided at the time of enrollment:*
 - a. *Copy of the pre-enrollment confirmation.*
 - b. *Supporting documents.*
 - c. *Payment.*

- Essential Info
- Citizenship
- Personal Questions



- Personal Info
- Address
- Upload Documents
- Location section: enter your home address' zip code to determine the closes fingerprint location.
 - Select a preferred date and time for your appointment. To cancel or reschedule you must go to the [Manage Appointment](#) webpage and provide all necessary information: <https://uenroll.identogo.com/manage-appointment>
- Make the payment

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