July 5, 2013

Ms. Kristin Kolodge  
Senior Manager, Product Investigations & Campaigns  
Chrysler Group LLC  
800 Chrysler Drive CIMS-482-00-91  
Auburn Hills, MI 48326-2757

Subject: Non-Deployment of Head Restraints

Dear Ms. Kolodge:

This letter serves to acknowledge Chrysler Group LLC’s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:  
CHRYSLER/200/2011-2013  
CHRYSLER/SEBRING/2011-2013  
DODGE/AVENGER/2011-2013  
DODGE/NITRO/2011-2012  
JEEP/LIBERTY/2011-2012

Mfr's Report Date: July 2, 2013

NHTSA Campaign Number: 13V-282

Components:  
AIR BAGS  
ELECTRICAL SYSTEM

Potential Number of Units Affected: 442,481

Problem Description:  

Consequence:  
In the event of a crash necessitating the deployment of the active head restraints, their non-deployment could increase the risk of injury.

Remedy:  
Chrysler will notify owners, and dealers will flash the Totally Integrated Power Module (TIPM) or replace the occupant restraint control module, as needed, free of charge. The recall is expected to begin in August 2013. Owners may contact Chrysler at 1-800-247-9753. Chrysler's recall campaign number is N38.
Notes:
Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kelly Schuler who may be reached by phone at (202) 366-5227, or by email at kelly.schuler@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

[Signature]

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement