DECEMBER 14, 2011

MR. JAMES VONDALE      NVS-215dgl
DIRECTOR, AUTOMOTIVE SAFETY OFFICE     11V-582
environmental & safety engineering
FORD MOTOR COMPANY
330 TOWN CENTER DRIVE SUITE 400
DEARBORN, MI 48126-2738

SUBJECT: TRANSMISSION SHIFT LEVER

DEAR MR. VONDALE:

This letter serves to acknowledge Ford Motor Company’s (Ford) notification to the National Highway Traffic Safety Administration (NHTSA) of a noncompliance with Federal Motor Vehicle Safety Standard No. 114, “Theft Protection,” in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
FORD/F-150/2011
FORD/F-250/2012
FORD/F-350/2012
FORD/F-450/2012
FORD/F-550/2012

NHTSA Campaign Number: 11V-582

Mfg’s Report Date: December 5, 2011

Components: POWER TRAIN: AUTOMATIC TRANSMISSION

Potential Number of Units Affected: 16,091
Summary:

Consequence:
THIS WILL ALLOW THE OPERATOR TO INADVERTENTLY SHIFT THE VEHICLE INTO GEAR WITHOUT THE BRAKE PEDAL BEING DEPRESSED, INCREASING THE RISK OF A CRASH OR INJURY TO A NEARBY PEDESTRIAN.

Remedy:

Notes:
FORD'S RECALL CAMPAIGN NUMBER IS 11C21. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO HTTP://WWW.SAFERCAR.GOV.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.
Your contact for this recall will be Delia Lopez who may be reached by phone at 1-202-366-9525, or by email at Delia.Lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

[Signature]

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement