March 23, 2012

MS. CARMEN BENAVIDES     NVS-215et
DIRECTOR, PRODUCT INVESTIGATIONS     12V-112
   AND SAFETY REGULATIONS
GENERAL MOTORS LLC
MAIL CODE: 480-210-2V1
30001 VAN DYKE ROAD
WARREN, MI  48090-9020

SUBJECT:  STEERING GEAR PITMAN SHAFT

DEAR MS. BENAVIDES:

This letter serves to acknowledge General Motors LLC’s (GM) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:  
CHEVROLET/EXPRESS/2012  
CHEVROLET/SUBURBAN/2012  
GMC/SAVANA/2012  
GMC/YUKON XL/2012

NHTSA Campaign Number:  12V-112

Mfg’s Report Date:  March 22, 2012

Components:  STEERING: GEAR BOX: SHAFT PITMAN

Potential Number of Units Affected:  6,159
Summary:
GENERAL MOTORS (GM) IS RECALLING CERTAIN MODEL YEAR 2012 CHEVROLET EXPRESS AND SUBURBAN VEHICLES, AND GMC SAVANA AND YUKON XL HEAVY DUTY VEHICLES. THE STEERING GEAR PITMAN SHAFT MAY NOT HAVE BEEN ADEQUATELY HARDENED AND COULD FRACTURE.

Consequence:
IF THIS CONDITION OCCURS, A LOSS OF STEERING COULD RESULT, INCREASING THE RISK OF A CRASH.

Remedy:

Notes:
GM’S SAFETY RECALL CAMPAIGN NUMBER IS 12055. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO HTTP://WWW.SAFERCAR.GOV.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.
Your contact for this recall will be Edison Thompson who may be reached by phone at 1-202-366-9525, or by email at Edison.Thompson@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement