

## How can the Amistad Supervised Visitation and Safe Exchange Program HELP YOUR SITUATION?

The procedures and ground rules, from the initial intake/registration, tour of the Family Room to the final visit, are designed to support every family member and to eliminate risk.

The staff at Project Amistad offer a nurturing and supportive environment for family visits. Children are able to connect with both parents and Project Amistad ensures that Court mandates are followed and that both children and parents are free from the possibility of harassment or harm. Our child friendly space and staff offer a comfortable environment for positive interaction.

The Amistad Supervised Visit and Exchange Program allows the children's transfer between parents to be free of hostility and negative interactions. Trained staff at Project Amistad have employment and volunteer backgrounds and experience with local criminal justice system, psychology, sociology and social work programs and they participate in extensive training prior to their first contact with families. Training opportunities are provided for their continued growth and development to provide the best services possible.



- ◆ Transportation Programs
- ◆ Aging Disability Transportation Resource Center (ADTRC)
- ◆ Amistad for Veterans Program
- ◆ AguaCares
- ◆ Housing Options and Resources
- ◆ Texas Council on Developmental Disabilities
- ◆ The Family Counseling Center
- ◆ Supervised Visitation and Safe Exchange Program



## Supervised Visitation and Safe Exchange Program

*To advocate, connect, and deliver social services to communities, ensuring a dignified and meaningful life for all.*

3210 Dyer  
El Paso, TX 79930  
915-298-0972  
[www.projectamistad.org](http://www.projectamistad.org)

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## How do I sign up?

Please call Project Amistad at 915-298-0972 and schedule an appointment. An Interview and Orientation is required for all clients for participation. A one-time Registration/Intake fee will be assessed on initial appointment prior to participation in the program.

For more information on the Amistad Supervised Visitation and Safe Exchange Program or any other programs or services contact:

**Project Amistad 915-298-0972 or  
1-855-937-2372.  
(Press 1 + 1 + Zip Code)**

## Who uses the Amistad Supervised Visitation and Safe Exchange Program?

Families who use this program are referred by the DRO (Domestic Relations Office?), El Paso Family Law Courts, as well as local attorneys. A court order is not a requirement to use this service. Issues that bring families to the program include allegations of domestic violence, child abuse, substance abuse, divorce, separation, custody cases and mental illness.

## What is the Amistad Supervised Visitation and Safe Exchange Program?

The Amistad Supervised Visitation and Safe Exchange Program offers families a safe and neutral place where custodial and non-custodial parents and their children can visit and/or exchange their children from one parent/guardian to the other. Trained staff support and monitor these family exchanges in person until the courts make a final disposition. Families are encouraged to utilize this service whether or not there is a protective order in place. Project Amistad is a friendly and safe environment designed to offer entrances for custodial and non-custodial parents and staggered arrival times. Rules and procedures must be followed for successful participation in the program.

## What does the program offer?

- Save environment for adult-child contact
- Safety for both parents during the transfer of the child from one to the other
- Documentation of compliance with court mandates
- Direct supervision of each visit to ensure that the child's needs for parental contact are met in a healthy, non-competitive manner

**Hours of Operation:** Monday-Friday 8am-8pm and Saturday, Sunday and Holidays based on a case-by-case basis.

All Supervised Visitation and Exchanges take place at Project Amistad 3210 Dyer 79930.

Fee Type	Comment	Fee Amount
Supervised Visitation	Per hour	\$ 50.00
Monitored Exchange	Total monthly fee per family	\$120.00
Monitored Exchange	Once a month	\$30.00
Rescheduling/Unexcused Cancellation Fee	Reschedule request due to tardiness or cancellation	\$25.00 (24 hr. notice)
Registration/Intake Fee	Supervised Visits (non-refundable)	\$45.00
Insufficient Funds		\$35.00
Documentation Fees	Per page for first 20 pages	\$1.00
	Per page for 21 or more pages	\$0.20
Holiday Service Fee	Total fee assessed for service on certain holidays	\$25.00
SVEP Staff Court Appearance	Per hour charged to party requesting testimony (including driving time)	\$25.00
Weekend Fee		\$25.00

