

Section 14
BENEFITS FOR ORGAN & TISSUE TRANSPLANTS

When a transplant procedure is needed, have your Physician contact our Utilization Review Department at (915) 581-8182 or (800) 854-2339.

Benefits for covered services and supplies by a Physician, Hospital or other provider will be determined as follows:

- 1) The transplant procedure is not experimental or investigational in nature;
- 2) Donated human organs or tissue are used;
- 3) The recipient is a participant under the Plan (benefits are also available if the donor is a participant under the Plan);
- 4) The transplant procedure is pre-certified.

When a transplant procedure is needed have your physician contact our Utilization Review Department. They may be able to arrange for benefits not otherwise provided under this Plan for transplants received in selected transplant hospitals. Selected transplant hospitals are noted for their success rate with particular transplant procedures.

Please be advised you can only access these selected transplant hospitals through our Utilization Review Department. Services provided before admission to and after discharge from a selected transplant hospital will be subject to the benefits described in this Plan.

No benefits are available for:

- 1) Living and/or travel expenses of the live donor or recipient;
- 2) Donor search and acceptability testing of potential living donors;
- 3) Expenses related to maintenance of life for purposes of organ or tissue donation;
- 4) Purchase of the organ or tissue; and
- 5) Any organ or tissue transplant procedure or any pre-preparation procedures considered experimental/investigational in nature.