



FAMILY AND COMMUNITY SERVICES DEPARTMENT

Quarterly Performance Report

Executive Summary

This quarterly report reflects the changes that occurred at the beginning of this fiscal year. These changes were the result of a severe financial downturn that negatively impacted the County's financial position. This created a difficult budget environment that required reductions beyond the 2% and additional 1% departments had already enacted.

The Department of Family and Community Services made the initial reductions. In addition to those cuts, we lost a position in the Child Welfare Department and made significant reductions in other programs.

The Court re-assigned programs as it dissolved the Planning and Development Department. Family and Community Services absorbed the County's community development functions. This includes our ongoing efforts at the County's Self Help Center in the Agua Dulce colonia and other housing related grants.

Staff worked with remaining Community Development staff to complete the long overdue close-out of the Self Help Center grant. This closeout required extraordinary efforts because the not for profit group responsible for many of the projects closed. The not for profit completed many of the projects long ago and some residents were resistant about signing more documents. In some cases, a family's circumstances had changed dramatically, in some cases impacting its eligibility for assistance.

A staff member from the Office of Colonia Initiatives will conduct an audit on November 4-5 of all participants assisted by the Self Help Center grant. This is an unusual practice. The general practice is to review a sample of households assisted by the program. The result will likely be charge back to the County for projects where eligibility changed or the family did not abide by program rules. This chargeback will add to the County's financial strain. Staff will make every effort to minimize the anticipated charge backs.

The Department aggressively pursued American Recovery and Reinvestment Act (ARRA) funds through its General Assistance program. Staff understood that the County would need to supplement funding for core General Assistance funds. The financial downturn would increase demand for rental, mortgage, and utility assistance. The County would not have the resources to increase this funding.

There were two pools of funding available, a state pool administered by the Texas Department of Housing and Community Affairs (TDHCA), and a local fund administered by the City of El Paso. Staff received the Court's approval to apply for funds from both sources.

The County received an award of **\$955,351** for two years from Homeless Prevention and Rapid Rehousing (HPRP) funds. The County is partnering with West Texas Community Supervision, El Paso MHMR, and Texas Rio Grande Legal Aid. Our intent is to work with a special population, offenders with mental illness. This population is difficult to serve and during periods of economic distress, resources are even scarcer.

The City of El Paso awarded the County **\$2, 423,549** for three years to serve in three core service areas. The funding for each year is \$807,850 to provide rental assistance, utility payments, case management, and credit repair services. The County will serve the community at large but provide special assistance to individuals with mental illness, victims of domestic violence and persons with AIDS. These special populations face additional challenges that require intensive support.

Staff will spend the first quarter assessing its community development efforts and establishing the protocols necessary to manage its HPRP programs effectively.

Mission Statement

To provide a safe and healthy quality of life that enables people to thrive and reach their potential through the efficient, effective use of County community and social service programs.

Highlights of Current, Recent and Future Activities

The **Veterans Assistance Office** continues to provide claims processing services. We serve veterans, their spouses, and children for service connected medical disability compensation claims, educational assistance, death benefits, employment, widow's pension, medical coverage, and home guaranteed loans through the Department of Veteran Affairs (DVA), Texas Veterans Land Board, and numerous other state and national agencies.

Since April 2009 the office has served 187 **veterans, widows, and their children** resulting in about **\$224,400** in benefits coming to or staying in the county. These resources enable families to meet their basic needs. The military is a critical segment of our community. Any Department of Veteran Affairs cuts in services at the VA Health Care Center in El Paso make an immediate impact at the University Medical Center.

The office serves veterans and their dependents on a scheduled appointment or walk-in basis. In addition, the Veterans Service Officer provides service to individuals residing at

the Ambrosio Guillen Texas State Veterans Home. The officer also provides claims service to one individual residing in Fabens. This is part of the County's commitment to serve veterans wherever they reside in the community. Our database holds the records of 1,142 individuals served by the office.

The **Veteran Assistance Office** hosts DVA Work-Study students who work between 20-25 hours per week. Since July two work studies provided 433 hours of service to the County. At full capacity with all three positions filled, the office has the benefit of a 1.5 FTE for the County at no cost to taxpayers.

This arrangement supplements our staffing and allows the Veterans Service Officer to work in the community and make home visits as necessary to serve veterans and their dependents. The new GA/VA specialist has assumed all duties at the Northeast office. Michael Flores, our GA/VA Manager, closely supervised the new specialist as he provided VA services and received training on GA services. The specialist is now able to assist residents in both programs. This eliminates the need to send veterans downtown when they have emergency requests and it provides general GA services to the entire northeast community.

The GA/VA Manager continues to work with various community organizations. Because of his interest and commitment to serve homeless veterans, Mr. Flores was in a perfect position to forward the County's interest in managing ARRA HPRP funds. Mr. Flores continues his community service on the Opportunity Center Board.

The **Galvan Law Library** continues to experience demand for its conference rooms. The small conference room accommodates eight individuals and the larger room in the Archives area can host up to 15 people. The demand comes from mediators as well as a need for space to host various County department meetings. The use of the on-line reservation calendar helps staff manage the requests and avoids double booking space.

The **Galvan Library** continues to experience high utilization. The highest demand continues to be in the family law area. There was a 39% increase in family law information copy sales in the summer 2009 quarter over the same period last year. The Law Library and its Advisory Board is strongly promoting the upcoming **Access to Justice Fair** scheduled at the El Paso Community College Valle Verde campus on October 31, 2009.

The Library staff promotes work with other legal service providers to improve *pro se* information access to those who need this resource. The staff also provides information on state sponsored legal web sites to increase knowledge of this resource.

The staff reorganized its workspace at the library's entrance. This adds storage and work space and has improved functionality. It allows staff to manage multiple efforts through improved space utilization.

Staff has reorganized its use of shelf space. This and its routine weeding of its collection and the migration from print to digital sources has freed up 90 feet of shelf space. This allows for continued collection development by providing shelf space for the next ten years.

There has been an increase in conference room utilization. Other County departments are requesting the use of Library conference rooms. There is also a demand for space to accommodate mediations. Staff created an on-line reservation calendar to track availability and usage. This allows staff to support this internal service need without consuming valuable staff time managing conference room demands.

The library generates modest revenue from its copier. A new copier replaced an older unit and this and upgrades to its available printers support better customer service. Staff is planning improvements to support web casts, on-line training, and other digital services. This is important as travel to training is limited and the Court is urging greater use of on-line training services. The library has a television with VCR and DVD capacity to host some training efforts. Attorneys are now viewing video-taped evidence at the library as part of the services available to the legal community.

This is part of the Library's mission to serve the legal and lay community with up to date legal resources.

The **Child Welfare Board** ended the last fiscal year exhausting all its resources. It moved funds from all available operational line items to provide resources for children. It dipped into its juror fund and spent almost \$10,000 from that resource.

These challenges come because the County has reduced its discretionary funding for this activity over the past several years. The Court made additional cuts this year that will exacerbate the problem.

The Board struggles with its charge. It listens to compelling stories about children's needs at each of its meetings. Violence and instability mar the lives of children in state custody. They live in alternate care and depend on local resources to provide for their needs. When these resources are inadequate, some rationing must occur.

During the prior fiscal year, the Board exhausted its regular resources by May. This prompted a thoughtful review of its clothing policies. There has also been a review of those resources expended on children not in CPS conservatorship.

Although the sum is small, the Board should review these requests to determine if it can continue to accommodate them. During the budget process, the Court recommended that at a minimum, the Board tighten its application process to external organizations.

During the last year, the County lost one of its faithful volunteers, Phyllis Solem. Phyllis was a long time Board member and served as the Board's treasurer. She attended regular meetings, was available to authorize emergency expenditures, helped train new Board members, and was a founding member of the Rainbow Room. She did not ask for recognition of her efforts. She simply wanted to help needy children in her community. It is hard to replace such individuals.

The Board has also lost the services of Ms. Mimi Lait. Mimi is struggling with a serious health issue and may not be able to continue her service. Mimi brought to the Board her experience and passion as an educator.

The Court has appointed two new members to replace members whose terms expired. Mr. Tim Collins and Dr. Robert Hemphill are welcomed additions to the Board. They have received some orientation and have quickly begun their work.

The difficult economic climate produces many victims. CPS had 460 children in care in September. Of those in care, 31 were children new to foster care. The department is under a state mandate to increase kinship care. This is a laudable goal; however, many of the extended families are as fragile and compromised as the children's immediate family. This mandate may have the unfortunate impact of creating revolving door placements for children.

General Assistance provides emergency assistance with food, utility, rental or mortgage needs and administers the pauper burial program. The staff provides temporary assistance to families and individual experiencing a financial crisis.

During this reporting period, it provided **\$308,153.80** in help to **1,074 families/individuals in need**. GA staff has settled into its new Mission Valley office and is providing a full range of services at that location. The Mission Valley office will host HPRP partner staff to ensure access at this location.

Staff hears compelling stories of need. Staff recently helped an individual with her mortgage. Bandits kidnapped her husband while the family was on vacation in Durango, Mexico. Their money, vehicle and belongs were also lost. The remaining family was able to return home but the client has not heard from her husband or his kidnapers. She enrolled in school, is looking for work and is caring for her two children.

Another client was working for a local credit union. She went on FMLA to care for her terminally ill mother. She tried to work on a part time basis but the employer needed full time staff. She resigned her position to care for her mother in her final days. Her mother has died and the client is seeking employment. GA helped with her mortgage and one utility until the client can find work.

The New Mexico Department of Transportation (NMDOT) approached **Rural Transit** regarding the opportunity to participate in an intercity bus service program. The program will provide service from Las Cruces, New Mexico to El Paso with a stop in Anthony, Texas. The project required an Interlocal Agreement with NMDOT. The service will also receive support from Texas through the Texas Department of Transportation (TxDOT). TxDOT and NMDOT will each provide funds to support the program.

This program links Las Cruces and El Paso with bus service. Many individuals live in one city and work in the other. This allows them to commute using public transportation. The service is available beginning September 1 five days per week with 5 trips in the morning and 5 trips in the afternoon. The intercity bus uses the City's new downtown bus terminal. The service is managed by NMDOT and operated by a contracted vendor, All Aboard America.

Staff also requested a minor change to **Rural Transit's vanpool program**. The County receives **\$1 million dollars** over three years to provide vans to individuals desiring to form vanpools. This is a congestion mitigation project.

Finally, the Court approved an Agreement with TxDOT to support the County's Lead Agency role in planning grant for the Far West Texas/El Paso Regional Transportation Coordination. This grant was the source of some controversy during the summer. There was misinformation regarding the County's role in this effort because it requires the availability of an employee in Marfa, Texas. The controversy provided staff a good opportunity to re-educate the Court regarding the benefits of this effort and the value of the County's efforts to support transportation planning for its neighbor counties.

Budget Analysis/Financial Status

Staff is working to absorb all the changes required by our budget woes. The Court **reduced** its grant match to the Nutrition program by **\$228,844**. It reduced resources in **General Assistance** by **\$200,000**. Although not required to reduce its budget, the Law Library voluntarily reduced its budget by 3% in a display of solidarity with other programs.

As mentioned, the Court also cut a staff position on the Child Welfare Board manning table. There is a vacancy in GA and a vacancy in the Nutrition program. The vacancy in the Nutrition program is creating problems. There are 5 directors overseeing congregate nutrition services at 21 locations throughout the County.

The Assistant Manager and the remaining directors have shouldered the load but the strain is showing. The Assistant Manager must allocate time from his supervisory duties to perform routine director duties.

Staff will continue to monitor this situation but it may be necessary to ask the Court to

consider allowing us to fill the vacant position. The Court right-sized the Nutrition program staff in 2004. There is limited margin for further reductions that reduce the oversight necessary to perform the contractual duties required of this program.

Grant Status

Staff is working diligently to implement both Homeless Prevention and Rapid Re-Housing Programs. The state grant allows a .5 FTE. The City grant allows for one contract compliance person.

The Auditor's office recommended the contract compliance person. It was excellent advice. During recent training by City staff we received in-depth information regarding our contract compliance responsibilities. Since the County is the lead agency, we are responsible for our actions as well as the actions of our partners.

The federal government added increased transparency and accountability requirements to ARRA funds. This responsibility requires the highest level of performance for program and funds management. Staff is working with Human Resources to fill its positions as quickly as possible. We have already received funding requests and we must quickly implement the framework we planned for this project.

Contract Status

Staff is wrapping up its FY 09 contracts to 22 recipients of **hotel occupancy tax (HOT)** funding. The Court made its FY10 allocations. It awarded funds to 20 organizations. The award is the first step in a process. Each award, except the bowling tournament award, requires a contract.

Staff generally works with the County Attorney's office to prepare contracts for organizations that have ongoing expenditures. We also work with those organizations that have events in the fall or early spring. The Court will see these contracts come before it over the next two quarters.

Staff is also working with Commissioner Gandara on his interest in promoting the Mission Trail area as a tourist area. The Commissioner is interested in using existing economic incentives as well as developing others to promote the Mission Trail as a tourist destination in our county.

Performance Summary

All programs are setting their performance targets for this fiscal year. Staff will review these objectives on a quarterly basis to ensure they are on target. Budget reductions have created challenges but staff will work hard to meet established goals for this year.

Training Status

Program staff is attending the Human Resource seminar on age discrimination. All staff will complete this mandatory training by the designated period.

Both Mr. Flores and the GA/VA specialist, Jacob Hinojosa, attended mandatory state and **Texas Veterans Commission training** in September 2009. Veteran service officers and their assistants are required to attend 12 credit hours of certification training annually. This week long training was at the Westin Dallas/Fort Worth Airport.

Mr. Lewie Garcia, Assistant Nutrition Manager, attended the annual **National Hispanic Council on Aging conference** in Washington, DC from October 5-7, 2009. NHCOA paid for Mr. Garcia's attendance. The conference covered a range of topics from civic engagement to immunizations to the health care debate and mental health and the older Hispanic Adult. The information is useful to meeting the program's Successful Aging goals.

All Nutrition program staff attended the Adult Protective Services Annual **Crimes Against the Elderly Exploitation and Fraud Conference** on October 8, 2009. This all day event covered a range of legal issues. The training was free. It will help staff identify and report abuse, exploitation and provide resources to individuals who have questions about these issues.

Ms. Irene Valenzuela attended the "**Tools for Growth**" **Sustainable Economic Development Solutions** in Alpine, Texas. The Governor's office covered the conference registration and the Rio Grande Council of Governments invited Ms. Valenzuela to drive with their staff to the event. The cost to the County was per diem. The event provided excellent networking opportunities and information on a range of economic development topics.

Finally, community development staff attended the **Texas Bootstrap Loan Program Implementation Workshop**. The event provided important information about various TDHCA programs including the Self Help program. The event was free for participating staff.

Board, Advisory Board or Commission Status

The **Galvan Law Library committee of the El Paso County Bar Association** continues to advise library staff on its collection and on processes that strengthen library operation. Pursuant to the Texas Local Government Code Sec. 323.024 and established by Commissioner Court order, a committee selected by the County Bar Association provides guidance on management of the Law Library. Actions of the committee are subject to approval by Commissioners Court.

The committee continues its review of publications to ensure a healthy collection that meets the needs of its lay and legal patrons. The committee also tracks the Library's financial status. As a self-funding operation, the committee is committed to ensuring the Library has the resources necessary to operate.

The **Joint City/County Revolving Loan Fund Committee** meets on an as needed basis. The Court filled its vacancy and the Committee plans to meet to review loan applications received within the past month.

The **Child Welfare Board** filled its two vacancies. The new members are eager to learn and serve. The Board meets in the County Administrative Offices on the last Tuesday of each month.

PROGRAMS AT A GLANCE



County of El Paso
VETERANS ASSISTANCE OFFICE
4641Cohen Avenue
Suite D
El Paso, Texas 79924
Michael Flores, GA/VA Manager, County Service Officer

Department of Family and Community Services

Number of Veterans Served				
	July 2009	August 2009	September 2009	Totals
Precinct 1	13	15	14	42
Precinct 2	19	17	15	51
Precinct 3	18	19	13	50
Precinct 4	15	14	12	41
Homeless	2	1	0	3
Outside El Paso County	0	0	0	0
Other	0	0	0	0
Totals	67	66	54	187

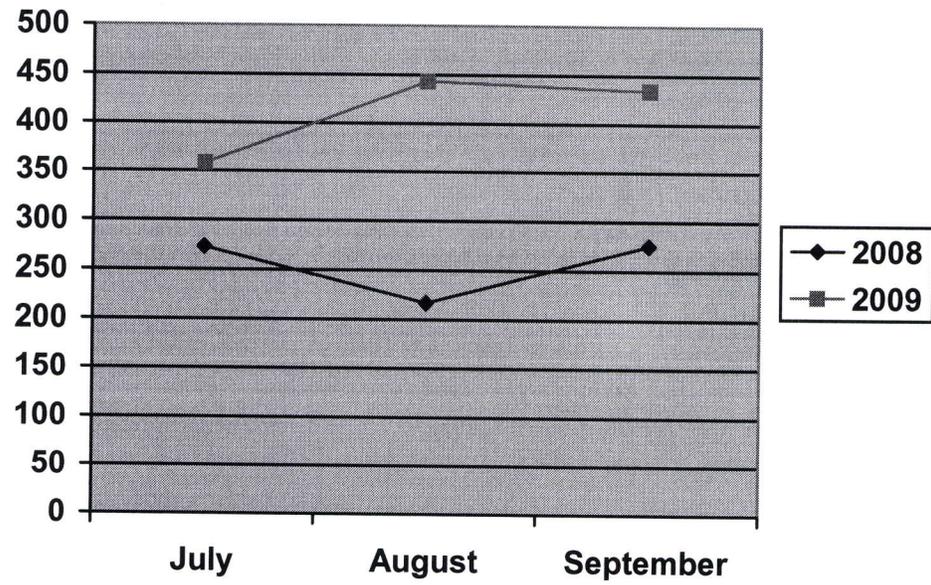
Veterans Assistance Office				
WORK STUDY/INTERNS/VOLUNTEER HOURS				
	July 2009	August 2009	September 2009	Totals
DVA WORK STUDY Francisco Aguirre	0	0	111	111
DVA WORK STUDY Michael Guy	126	73.5	122.5	322
DVA WORK STUDY Vacant	0	0	0	0
VOLUNTEERS	0	0	0	0
TOTALS	126	73.5	233.5	433
\$\$ SAVED COUNTY (based on \$9.30/hr pay rate)	\$1,171.80	\$683.55	\$2,171.55	\$4,026.90

TVC/DVA EL PASO COUNTY EXPENDITURES TO VETERANS

	FY 2007	FY 2008
Estimated Veteran Population	48,306	48,311
Compensation & Pension Claims	\$176,034,000	\$190,225,000
Readjustment & Vocational Rehabilitation	\$20,361,000	\$16,406,000
Insurance & Indemnities	\$3,068,000	\$2,254,000
Construction & Related Costs	\$5,536,000	\$2,325,000
General Operating Expenses	\$1,955,000	\$3,417,000
Medical Services & Administrative	\$69,693,000	\$78,636,000
TOTAL Expenditures	\$274,692,000	\$293,264,000

FAMILY LAW COPY SALES

Monthly
\$ Total



**GENERAL ASSISTANCE BREAKDOWN OF SERVICES
FISCAL YEAR 2009 - QUARTER 4**

GA TOTALS ==> \$ 64,503.85 \$ 94,906.78 \$ 82,603.59

	JUL 09	AUG 09	SEP 09	TOTAL	Q4 TOTAL	Q4 BEGINNING BALANCE	Q4 ENDING BALANCE
GA	\$ 52,686.96	\$ 83,475.80	\$ 69,749.66	\$ 205,912.42	\$ 242,014.22	\$ 261,760.67	\$ 19,746.45
RENT	117	178	154	449	760		
ELECTRIC				\$ -			
GAS	\$ 470.00	\$ 330.13	\$ 1,103.96	\$ 1,904.09			
WATER	4	3	17	24			
	\$ 11,246.89	\$ 11,100.85	\$ 11,749.97	\$ 34,097.71			
RSO	105	93	88	286			
	\$ 100.00			\$ 100.00			
FEMA	1			1			
RENT	\$ 36,619.13			\$ 36,619.13	\$ 36,619.13	\$ 36,581.20	\$ (37.93)
	79			79	79		
PC	\$ 6,914.60	\$ 8,015.50	\$ 11,631.65	\$ 26,561.75	\$ 26,561.75		
ELECTRIC	68	56	71	195	195		
GAS	\$ 1,993.89	\$ 964.81		\$ 2,958.70	\$ 2,958.70	\$ 2,974.97	\$ 16.27
WATER	25	15		40	40		
				\$ -			
TOTAL EOM	\$ 110,031.47	\$ 103,887.09	\$ 94,235.24	\$ 308,153.80	\$ 308,153.80		
	399	345	330	1074	1074		

**TOTAL PER
COMMODITY EOM**

RENT	\$ 89,306.09	\$ 83,475.80	\$ 69,749.66	\$ 242,531.55
ELECTRIC	196	178	154	528
	\$ 6,914.60	\$ 8,015.50	\$ 11,631.65	\$ 26,561.75
GAS	68	56	71	195
	\$ 2,463.89	\$ 1,294.94	\$ 1,103.96	\$ 4,862.79
WATER	29	18	17	64
	\$ 11,246.89	\$ 11,100.85	\$ 11,749.97	\$ 34,097.71
RSO	105	93	88	286
	\$ 100.00	\$ -	\$ -	\$ 100.00
	1	0	0	1

QUARTERLY TOTALS

4TH QTR	\$ 308,153.80	1074
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GENERAL ASSISTANCE CUMULATIVE REPORT FISCAL YEAR 2009

	OCT 08	NOV 08	DEC 08	JAN 09	FEB 09	MAR 09	APR 09	MAY 09	JUN 09	JUL 09	AUG 09	SEP 09	TOTAL
TOTAL FAMILIES PRE-CERTIFIED	958	637	649	724	612	589	631	624	719	727	648	645	8163
FAMILIES CERTIFIED AND ASSISTED	532	281	229	234	270	231	253	256	316	368	343	331	3644
TOTAL 1st TIME ASSISTANCE	279	153	120	142	137	132	138	152	164	204	202	170	1993
TOTAL FAMILIES FOUND													
INELIGIBLE	211	168	227	300	207	185	190	155	186	143	171	167	2310
CODE 01	44	31	43	48	46	32	22	29	32	21	24	39	411
CODE 02	6	8	13	11	3	11	9	5	3	0	6	2	77
CODE 04	27	21	25	33	11	10	2	1	0	0	1	1	132
CODE 05	0	0	0	0	0	0	0	2	0	0	0	0	2
CODE 06	44	39	50	64	50	33	52	29	44	48	52	49	554
CODE 07	0	0	0	0	0	0	0	0	0	0	0	0	0
CODE 08	0	0	1	0	0	0	0	0	0	0	0	0	1
CODE 09	37	25	48	89	58	47	42	29	36	21	27	12	471
CODE 10	36	32	37	48	36	42	55	53	66	44	58	53	560
CODE 11	0	0	0	0	0	0	0	0	0	0	0	1	1
CODE 12	17	12	10	7	3	10	8	7	5	9	3	10	101
TOTAL NO SHOW													
CODE 03	215	188	193	190	135	173	188	213	217	216	134	147	2209
TOTAL INDIGENT BURIALS & CREMATIONS	18	7	13	17	14	11	13	7	9	14	16	12	151
BURIALS	5	4	2	3	2	4	4	3	3	2	3	0	35
CREMATIONS	13	3	11	14	12	7	9	4	6	12	13	12	116
VET BURIALS	2	2	2	0	1	2	2	0	1	2	0	0	14
VET CREMATIONS	0	0	0	0	0	0	0	0	0	0	0	0	0
CASE MANAGEMENT REFERRAL SERVICES	97	61	57	70	61	47	64	85	85	98	105	101	931
Low Income Rider													
EI Paso Electric Co.	83	46	35	39	38	33	35	23	41	31	17	29	450

**GENERAL ASSISTANCE BREAKDOWN OF SERVICES
FISCAL YEAR 2009**

3A TOTALS ==> \$ 51,038.95 \$ 31,643.60 \$ 25,035.24 \$ 24,247.16 \$ 20,321.67 \$ 16,044.97 \$ 5,091.82 \$ 9,115.54 \$ 63,716.38 \$ 64,503.85 \$ 94,906.78 \$ 82,603.59

	OCT 08	NOV 08	DEC 08	JAN 09	FEB 09	MAR 09	APR 09	MAY 09	JUN 09	JUL 09	AUG 09	SEP 09	YTD	TOTAL	BEGINNING BALANCE	ENDING BALANCE
RENT	\$ 36,203.58	\$ 23,262.36	\$ 17,886.18	\$ 15,462.26	\$ 15,903.00	\$ 12,141.68	\$ 300.00	\$ 2,131.97	\$ 55,611.36	\$ 52,686.96	\$ 83,475.80	\$ 69,749.66	\$ 384,814.81	\$ 488,270.55	\$ 508,017.00	\$ 19,746.45
ELECTRIC	122	79	61	52	54	41	1	3	119	117	178	154	981	2026		
GAS	\$ 5,461.04	\$ 3,496.46	\$ 1,852.02	\$ 3,787.06	\$ 400.00	\$ 400.00	\$ 200.00	\$ 207.50	\$ 330.00	\$ 470.00	\$ 330.13	\$ 1,103.96	\$ 18,038.17	0		
WATER	\$ 9,331.63	\$ 4,605.63	\$ 5,297.04	\$ 4,897.84	\$ 4,018.67	\$ 3,503.29	\$ 4,464.42	\$ 6,620.12	\$ 7,531.92	\$ 11,246.89	\$ 11,100.85	\$ 11,749.97	\$ 84,368.27	212		
RSO	\$ 42.70	\$ 279.15	\$ -	\$ 100.00	\$ 44	\$ 42	\$ 52	\$ 71	\$ 75	\$ 105	\$ 93	\$ 88	\$ 1,049.30	824		
RENT	1	2	0	1	0	1	1	2	1	1			9			
ELECTRIC	\$ 23,637.80	\$ 14,295.26	\$ 8,613.13	\$ 7,421.07	\$ 8,714.41	\$ 6,183.29	\$ 7,712.52	\$ 5,604.36	\$ 6,477.29	\$ 6,914.60	\$ 8,015.50	\$ 11,631.65	\$ 115,220.88	321		
GAS	301	147	94	82	94	70	86	60	76	68	56	71	1205	1205		
WATER					\$ 7,699.34	\$ 4,102.15	\$ 2,214.80	\$ 2,186.44	\$ 1,992.30	\$ 1,993.89	\$ 964.81		\$ 20,753.73	248		
TOTAL EOM	\$ 74,676.75	\$ 45,938.86	\$ 33,648.37	\$ 31,668.23	\$ 36,735.42	\$ 33,503.41	\$ 58,587.85	\$ 69,260.93	\$ 77,253.47	\$ 110,031.47	\$ 103,887.09	\$ 94,235.24	\$ 769,427.09	\$ 769,427.09	\$ 145,144.00	\$ (37.93)
	579	317	242	231	279	227	264	277	310	399	345	330	3800	3800		

RENT	\$ 36,203.58	\$ 23,262.36	\$ 17,886.18	\$ 15,462.26	\$ 15,903.00	\$ 19,314.68	\$ 43,568.71	\$ 54,485.56	\$ 61,078.86	\$ 89,306.09	\$ 83,475.80	\$ 69,749.66	\$ 529,996.74
ELECTRIC	122	79	61	52	54	64	97	113	132	196	178	154	1302
GAS	\$ 5,461.04	\$ 3,496.46	\$ 1,852.02	\$ 3,787.06	\$ 4,099.34	\$ 4,502.15	\$ 2,414.80	\$ 2,393.94	\$ 1,922.30	\$ 2,463.89	\$ 1,294.94	\$ 1,103.96	\$ 38,791.90
WATER	\$ 9,331.63	\$ 4,605.63	\$ 5,297.04	\$ 4,897.84	\$ 4,018.67	\$ 3,503.29	\$ 4,464.42	\$ 6,620.12	\$ 7,531.92	\$ 11,246.89	\$ 11,100.85	\$ 11,749.97	\$ 84,368.27
RSO	\$ 42.70	\$ 279.15	\$ -	\$ 100.00	\$ -	\$ -	\$ 127.40	\$ 156.95	\$ 243.10	\$ 100.00	\$ -	\$ -	\$ 1,049.30
RENT	1	2	0	1	0	0	1	2	1	1	0	0	9
ELECTRIC	\$ 23,637.80	\$ 14,295.26	\$ 8,613.13	\$ 7,421.07	\$ 8,714.41	\$ 6,183.29	\$ 7,712.52	\$ 5,604.36	\$ 6,477.29	\$ 6,914.60	\$ 8,015.50	\$ 11,631.65	\$ 115,220.88
GAS	301	147	94	82	94	70	86	60	76	68	56	71	1205
WATER					\$ 7,699.34	\$ 4,102.15	\$ 2,214.80	\$ 2,186.44	\$ 1,992.30	\$ 1,993.89	\$ 964.81		\$ 20,753.73
TOTAL EOM	\$ 74,676.75	\$ 45,938.86	\$ 33,648.37	\$ 31,668.23	\$ 36,735.42	\$ 33,503.41	\$ 58,587.85	\$ 69,260.93	\$ 77,253.47	\$ 110,031.47	\$ 103,887.09	\$ 94,235.24	\$ 769,427.09
	579	317	242	231	279	227	264	277	310	399	345	330	3800

QUARTERLY TOTALS	1ST Q	2ND Q	3RD Q	4TH Q
	\$ 154,263.98	\$ 101,907.06	\$ 205,102.25	\$ 308,153.80
	1138	737	851	1074
				\$ 769,427.09
				3800