To: All Interested Proposers
From: Linda Gonzalez, Inventory Bid Technician
Date: January 29, 2009
Subject: RFP # 09-006, (RFP) Workers' Compensation Medical Cost Containment Services for the County of El Paso

The Purchasing Department received questions relating to the above referenced proposal; the response to the following question:

Medical Case Management:

1. On a monthly basis, how many files are referred for field case management or telephonic case management?
   2.5 per month for field case management, 0 for telephonic case management.

2. Is there a Return to work policy actively in place?
   Yes

Preauthorization:

1. Per month, please inform us on the number of preauthorization's perform For County?
   28

Medical Bill Review:

1. Per month, please inform us on the number of bills processed for the County?
   450

2. Does your current vendor incorporate ODG in the bill review process...
   Yes
3. What PPO network is currently being utilized...?
   CCN

4. Do you currently utilize a pharmacy management program...?
   No

5. Does your current vendor perform all state reporting requirements...?
   Yes

6. Does your current vendor utilize a nurse screening process...?
   Yes

Ancillary Services:

1. Please list the number of peer reviews and RMEs referrals per month.
   Peer Reviews: 4  RME: .025

2. Does your current vendor perform all IRO filings...?
   Yes