ADDENDUM 3

To:       All Interested Proposers
From:     Linda Gonzalez, Inventory Bid Technician
Date:     January 29, 2009
Subject:  RFP # 09-006, (RFP) Workers' Compensation Medical Cost Containment Services for the County of El Paso

The Purchasing Department received questions relating to the above referenced proposal; the response to the following question:

1. How many peer reviews were averaged per month during the last year?
   4

2. How many preauthorization’s were averaged per month during the last year?
   28

3. How many case management referrals were assigned during the last year?
   30

4. How many medical bills audits were averaged per month during the last year?
   450

5. Are duplicate bills incorporated into your monthly count?
   Yes

6. Do you have a PMB in place? If not, is the County open to using one?
   No/ No

7. The RFP indicates that there are approximately 130 open claims remaining with the current cost containment vendor. Would you please clarify if this is the number of workers’ compensation claims being handled by your TPA or is this the number of case management or utilization review referrals currently open?
   It is the number of open workers’ compensation claims.
8. Would you please provide the yearly average volume for the following services?

<table>
<thead>
<tr>
<th>Service</th>
<th>Volume</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Bill audit</td>
<td>4263</td>
</tr>
<tr>
<td>Peer review</td>
<td>48</td>
</tr>
<tr>
<td>Utilization review</td>
<td>0</td>
</tr>
<tr>
<td>Pre-Authorizations</td>
<td>336</td>
</tr>
<tr>
<td>Case Management Services</td>
<td>30</td>
</tr>
<tr>
<td>Rehabilitation Services</td>
<td>0</td>
</tr>
<tr>
<td>Pharmacy usage</td>
<td>1138</td>
</tr>
</tbody>
</table>

These volumes will help us determine if our proposal will total more than $100,000, and therefore need to provide a cashier’s check or bond with our proposal.

9. In determining the need to include a cashier’s check or bond with our proposal, is the $100,000 limit base on yearly fees or for the full three years of the total contract?

It is based on a yearly fee.

10. Would it be possible to get the responses to these questions by email rather than fax?

You can also view them on our website at www.epcounty.com, click on bids & more, under 09-006 on the Addendums.