

County of El Paso Purchasing Department 800 E. Overland Room 300 El Paso, Texas 79901 (915) 546-2048 / Fax: (915) 546-8180 www.epcounty.com

ADDENDUM 1

To: All Interested Proposers

From: Araceli Hernandez, Inventory Bid Technician

Date: July 19, 2012

Subject: RFP #12-055, Enterprise Resource Planning System for the El

Paso County IT Department

The Purchasing Department has received the following question in regards to the proposal mentioned above:

1. You currently use Kronos for Time and Attendance – do you intend to keep this or are you looking for a replacement?

Response: The County will consider Time and Attendance solutions that will provide seamless interface to the financial module of the ERP.

2. Are you looking for a single vendor solution or will you consider "Best of Breed" solutions for portions of the bid such as Time and Attendance?

Response: The County will consider a single vendor solution and also "Best of Breed" solutions.

3. How many employees do you have in total?

Response: El Paso County has 3118 employees

4. In Section D are there detailed system requirements mentioned, Vendor response Section – I didn't see this in the document download.

Response: The detailed system requirements are located at: http://www.epcounty.com/purchasing/bids/default.htm Under Bid Number 12-055, titled "Attachment"

5. For the purpose of this RFP, is the County specifically looking to purchase just the ERP software application itself at this point?

Response: The County is looking to purchase the ERP software application.

6. Depending on the answer to the question above, is the County looking for implementation of the new ERP solution as part of this bid response?

Response: The County is looking for implementation of a ERP solution as part of the bid.

7. Will the County entertain or be interested in Software as a Service (SaaS) solution for this new ERP solution?

Response: The County will consider solutions provided by the vendor.

8. Is the County looking for a single partner that can sell the ERP software, the implementation and the ongoing maintenance and/or hosting of the new ERP solution?

Response: The County is looking for a provider, one final contract only.

9. Is it possible to request a three (3) week extension?

Response: No

10. Can a waiver of this Bid Bond be requested?

Response: No, bid bond is required by law.

11. Can the Performance Bond be waived?

Response: A performance bond will be required if a detailed contract with deliverables, milestones, benchmarks, and remedies cannot be entered into and agreed upon. Final payment will not be made until all deliverables are completed, tested, and signed off on.

12. Why was the original RFP cancelled?

Response: The El Paso County Commissioner's Court on June 21, 2010 approved to reject all current bids for the RFP.

13. What is the number of Union and MOU's?

Response: Union -1, MOUs -0

14. What is the number of users for each major business area (Purchasing, A/P, Budget, A/R, Projects/Grants, etc.)?

Response: Financial Module - 80 estimated users; HR/Payroll Module - 30 estimated users; Purchasing Module - 40 estimated users

15. What is the number of employee W-2s, pay checks?

Response: W-2s – 3500, Pay Checks - 3118

16. The County has a SQL Server Database-is this a film requirement or is the County open to an Oracle database?

Response: The County prefers to stay with SQL platform.

17. Are you open to staged implementation? Phase 1 – Financials and Procurement; Phase 2 – HRM?

Response: Yes

18. When is the estimated start date of the project?

Response: Our start date is subject to Commissioner's Court. Once we approval, we will work together to start implementation.

19. Do you have preference to the level of consulting experience for each consultant?

Response: The consultant should have a minimum of three successful implementations

20. Are you open to remote consulting for some consultants?

Response: Yes

21. Is this a fixed bid?

Response: A budgeted amount has been projected for the project.