ADDENDUM 1

To: All Interested Bidders

From: Araceli Hernandez, Inventory Bid Technician

Date: February 26, 2013

Subject: Bid# 13-007, Cisco Smartnet Maintenance (re-bid)

This addendum has been issued to notify the vendors of the following questions:

1. Is it possible to have an Addendum submitted, which includes the actual part numbers and S/N's for coverage?
   Response: NO, serials numbers will be provided to awarded vendor.

2. Cisco3845-MB has a qty. of two (2) on the new list. However, our previous coverage has been for only one (1), and it's for S/N FTX1240A5MX. ASA550 on list indicates a qty. three (3), however, previous coverage has only been for two (2), which are S/N's JMX1312L0Q7 & JMX1319L0TJ. Please clarify.
   Response: Bid for One (1) Cisco3845-MB. Please use revised Bid Spec 13-007.

3. WS-C3560G-24PS-S. The new list indicates a qty. of 40, however, I show a qty. of 36. WS-C3560-48PS on the list has a qty. 2, and WSC3560G-48-PS has a qty. 18. However, I show a qty. 8 of WS-C3560G-48PS-S, and a qty. 12 of WS-C3560G-48TS, which is not listed on the new list. Lastly the new list indicates a qty. 7 of AIR-BR1410A-A-K9, however, I show a qty. 9 that received coverage.
   Response: Please use revised bid specification 13-007.

4. In order to provide you the appropriate price quote we require serial numbers for all the listed equipment.
   Response: NO, serials numbers will be provided to awarded vendor.
5. on the type of 8x5xNBD that is needed. In order to quote this accurately I will need to know if you are needing

8x5xNBD equipment only
Or
8x5xNBD equipment and technician

Response: 8x5xNBD equipment only

6. Please provide either the extended suffixes and/or the actual SMARTnet part number (begins with "CON-SNTx...") for the following items:

CISCO3845-... Cisco3845-MB
ASA5550-... asa5550-bun-k9
7206VXR-... 7206VXR
WS-C4506-... WS-C4506 (non e-chassis)
WS-C4510R-... WS-C4510R (non e-chassis)
ASA5510-... asa5510-bun-k9

7. Please confirm N5K-C5048...Could it be N5K-C5548-....?

Response: N5K-C5548P

8. What is the Cisco SMARTnet number associated with CACSE-1113-K9 and AIR-BRI1410A-A-K9

Response: Please contact Cisco on these Smartnet numbers.

9. Is the Bid Bond required for maintenance services or is this standard language?

Response: Yes

10. If the Bid Bond is required and posted, and we are not awarded the contract, will the full bond amount be returned?

Response: Yes

11. If the full Bid Bond amount is refunded to vendors that were not awarded, when will the money be returned to the vendors?

Response: As soon as the contract has been signed between the County and the awarded vendor.

12. Does the County of El Paso provide a letter of recommendation for bid bond purposes?

Response: No

13. Are the following requirements unduly restrictive and not in the best interest of the County?
Services provided under this procurement must be CISCO SMARTNET from an authorized CISCO VAR (Value added Reseller). All other bids that do not meet this specification will be deemed “Non Responsive” and be eliminated.

Response: Yes, they are in the bid specs.