ADDENDUM 1

To: All Interested Bidders

From: Lucy Balderama, Inventory Bid Technician

Date: March 22, 2013

Subject: RFP# 13-016, Software Upgrade for the El Paso County Courthouse Telephone Switch

This addendum has been issued to notify the vendors of the following questions:

1. Will the County seriously consider quotes from any other manufacturer for new phone system equipment in lieu of upgrading your existing AVAYA/Nortel Option 81c?

   Response: Due to the amount of money invested in purchasing and upgrading our current system and in order to maintain a uniform platform, the County would prefer to stay with the same product platform.

2. (On page 6 paragraph 1.1, the sentence that asks “In addition, replacement of 235 M2009 telephones with model M3904 Rls 3 telephones.) Do you want these new phones to be installed, programmed and tested or do you want them drop ship and your telecom team install them?

   Response: Our own telecom team will install them.

3. Would you please provide the following information?

   - PBX-System ID Response: #90451
   - Call Pilot System ID? Response: dongle id #10348770
Order Pro copy  
**Response:** The order pro is posted on our website at [www.epcounty.com](http://www.epcounty.com). Click on Bids & More then on attachment 1.

Bay face layout  
**Response:** The bay face layout is posted on our website at [www.epcounty.com](http://www.epcounty.com). Click on Bids & More then on the attachment 2.

4. **Can we have a site visit?**

**Response:** A walk through is scheduled on March 27, 2013 at 11:00 a.m. Please meet at the County Courthouse on the first floor lobby near the elevators. Deadline for questions has passed, so absolutely no questions will be answered.

5. **Do you wish to upgrade Symphony CDR Software or want another solution?**

**Response:** Other CDR options will be considered.

6. **How many operators or receptionist do you currently have or need?**

**Response:** We have three operator consoles.

7. **Do we need to include a battery back-up upgrade?**

**Response:** No we do not need battery back-up.

8. **Is there an existing rack space for new equipment or we need to provide one?**

**Response:** There is 22 inches of space available on the rack. If your response requires more than 22 inches of space, the vendor will need to provide.