ADDENDUM 1

To: All Interested Vendors

From: Lucy Balderama, Inventory Bid Technician

Date: October 22, 2013

Subject: RFI# 13-061, Upgrade the Current Recreation Management Software for the County of El Paso

This addendum has been issued to notify the vendors of the following questions:

1. 3a) Facility/Field Rental and Reservations.

   Could you explain the process of how the rental and reservation process needs to work, both from an administrator from the facility/field and also from a consumer who visits the website?

   Response:
   From the administrator:
   a. Ability to manage the facility/field
   b. Allow for integration to the county web site
   c. View the web facility/field transactions
   d. Management conflict alerts to prevent double-booking
   e. Create daily, weekly and monthly schedules for facility/field
   f. Allow for recurring and single-date scheduling
   g. Accept credit cards online
   h. Provide for payment history
   From the consumer:
   a. Allow the participants to register and make facility reservations on the internet
   b. View the amenities of the facility/field and register for several activities with one payment
   c. Automatic reservation confirmation emails
   d. Ability to pay online using credit cards
2. Can you tell me the revenue generated thru the 260,000 transactions in fiscal year 2012?

Response: $12,765,533

3. In the cost section you specify costs for hardware. Can you submit a list of hardware or are we to provide pricing for our minimum required hardware?

Response: Provide the pricing for the minimum required hardware.