

## County of El Paso Purchasing Department 800 E. Overland Room 300 El Paso, Texas 79901

(915) 546-2048 / Fax: (915) 546-8180

www.epcounty.com

## **ADDENDUM 4**

To: All Interested Vendors

From: Araceli Hernandez, Formal Bid/ Buyer

Date: June 18, 2018

Subject: RFP #18-021 Purchase of a Central Access and Security Control System, Equipment

& Services for Various County of El Paso Buildings

## This addendum has been issued to notify vendors of the following questions the Purchasing Department received:

1. Will drawings/maps of the facilities with an accurate count of access control doors per facility be made available?

Response: Maps will be provided for available buildings and distributed during the site visit. Addendum 3 has been issued with the schedule of all site visits.

2. Will drawings/maps clearly indicate IDF/mdf room locations at each facility to help determine cabling needs?

Response: During the site visit the IDF/MDF rooms will be identified.

3. Access card readers and access keypads. Does this refer to separate devices, or to access readers with proximity and keypad function? If separate devices, will a count of each type be provided with door locations?

Response: Access card readers and access keypads will be separate. A count of each devise will be provided.

4. Is there a total count of Long Range Readers available? What environment will the Long-Range Readers be needed for? Are they for gate/garage usage, or other external environments.

Response: A total count is not available at this time; however, they are used only for elevators in the MDR building and Courthouse; the public garage and employee parking garage located on Overland.

5. Are you looking for a complete removal of old equipment/cabling, or would we be able to reutilize existing hardware/cabling if conditions allow?

Response: All equipment in place that can be used should be used.

6. In the General Specifications section on page 8, there is mention of the need for the system to utilize integrations with the CCTV/Video Management System. What CCTV/Video Management Software is currently in use?

Response: There are different CCTV management software for each building. However; for the pupose of this RFP, the video management system will not be needed.

7. Is that system deployed county wide, or are there separate systems tied into the separate access control systems throughout the county?

Response: The intent to deploy a countywide system, but due to existing systems in place, those would eventually integrate into the one larger system upon contract expiration where there is one. Most of the other County systems are not on contract and could roll into this larger deployment immediately.

8. From a quoting perspective, do you want us to assume that everything will be new? It is possible that if some endpoint devices and/or cabling is in good condition and originally installed well that it may be able to be reused but a site survey would be needed to truly determine that.

Response: Reusing is recommended and expected. However; where new items are necessary, the quote should include such charges. The walkthrough will help to clarify whether existing cabling/devices are sufficient.

9. How many door locks per building?

Response: Each location has a different number of doors that need to be equipped. Information will be provided once agreements are signed to ensure building security.

10. May we make a site visit to the respective facilities?

Response: Yes, addendum 3 has been issued with site locations.

11. What is the completion or estimated completion date for this project?

Response: December 31, 2018.

12. Will there be a pre-bid conference?

Response: Yes, Addendum 3 has the scheduled walkthroughs.

13. Are there any drawings or layouts of the buildings?

Response: Maps will be provided for available buildings and distributed during the site visit. Addendum 3 has been issued with the schedule of all site

14. Will there be any time to be able to walk the facilities?

Response: Yes, as indicated on Addendum 3.

15. Based on the scope of work, we would like to visit the locations to get a better understanding of the types of Systems/system software that are being used, Controlled devices that are integrated into the system: door strikes, electromagnetic locks, REX hardware, card readers in use and their location.

Response: A site visit to the facilities has been scheduled and posted on Addendum 3.

16. Would the County be able to provide a list of the buildings that need the access control? The RFP states 20 buildings and 100 doors but installation time can vary dependent on the buildings themselves.

Response: Yes.

17. The RFP mentions the total number of Card readers and possible buildings. What buildings will be included in the initial portion of the replacement project? How Many card readers? Are there as built building plans for the Access control systems for the initial portion of the project.

Response: A more accurate list is available. Information will be provided once agreements are signed to ensure building security.

18. Will we be installing new Access control infrastructure wiring or can the existing if it is determined that it can be re-used.

Response: Yes, but the sie visit will better determine those needs.

19. Will the new access control system need the ability to use the existing cards that are issued?

Response: Using the existing cards is recommended; however, new access cards may also be needed.

20. If there will be new cards, how many will be needed.

Response: Up to 1500 initially if the cards are replaced.

21. For video image integration, what type of Video management system is in place at the facilities?

Response: The County is not requesting a video management system as part of this project.

22. Will we be able to schedule an appointment to view the facilities to do a physical survey?

Response: Yes, site visits have been scheduled on addendum 3.

23. Does the county use Region 19 / TXMAS or other purchasing Co-op?

Response: Yes.

24. Will there be any new doors added to the system?

Response: Yes; any remodeling and growth may require new doors be added.

25. Are the current systems tied into the Fire alarm Panels?

Response: Yes.

26. Will authorized users need to access the system via mobile devices?

Response: No.

27. Will the county have any areas deemed (High Secure Areas/Restricted Areas) where implementation of Anti-pass back is necessary, if so a proximity reader might be recommended on both sides of entry/exit door?

Response: Yes, some areas may be deemed higher security/restricted areas.

28. Will all low voltage wiring be required to be in EMT Conduit, if so please specify <sup>3</sup>/<sub>4</sub> inch or <sup>1</sup>/<sub>2</sub> inch, etc.?

Response: Yes, 1/2 inch. But will be better determined in the walk through.

29. Will all Terminal Controllers be required to be located at a central closet or mechanical room or can it be located in the general location serving the protected area above ceiling tile or lay in tile?

Response: Yes, all terminal controllers will be locaed at a central closet.

30. Will the Vendor of Access Control have as its digression or be required to provide the specified Terminal Controller maximum points/doors it can control, i.e. 2 Door, 4 Door, 8 Door, 16 Door or 32 Door Terminal Controller. Please note that if a higher capacity door Terminal Controller Unit is specified, if the controller does go down during its service time, whether during the day or evening hours, all access entry points controlled by such Terminal Controller may unlock/Compromise such controlled entry points until the unit becomes operational.

Response: Yes, will have digression.

31. Since El Paso Local Authority Having Jurisdiction (AHJ) has strict guidelines relating to powering down secured access areas upon activation of a Fire Alarm condition, will specification indicated connection of Door Terminal Controllers to the fire alarm panel for any and all building being protected by a FACP?

Response: If it needs to be, then yes. Walkthrough will better determine this need.

32. For a higher level of security to control all perimeter entry/exit doors into the building will specification include a touch sense bar vs. an overhead PIR in addition to a REX Button to unlock doors upon activation of access control point/door during or after hours be included in specification?

Response: The county will grant level of access to those needing to enter after hours. But no requirement for touch sense bars, or additional buttons/PIRs should be necessary. Access control will be defined by computers (software) that authorize access to certain/restricted areas, and access after hours.

33. Will specification include Card Printer information for printing of card information, single sided vs. double sided?

Response: Would defer to vendor and software selection. Depending on the selected vendor, whatever software is recommended be utilize, the County will comply with car printer and ID specifications.

34. Will implementation of Door Strikes (AC or DC Driven) be used vs. doors with Magnetic locks?

Response: Door strikes, but magnetic locks may be required based on city ordinance.

35. For a higher security level, will specifications include a stronger holding force of 1,000 lbs. vs. 600 lbs. for magnetic door locks?

Response: No.

36. For all doors involving magnetic door locks, will door status switches be specified to determine if door is ajar or unsecured?

Response: Yes; the County would like this tracked accordingly. Door status switches should be specified to determine if door is ajar or unsecured.

37. Will implementation of biometric Palm/Hand or Eye Retinal Scan be used for control access points in addition to card readers?

Response: No.

38. Will the type of card reader be specified Proximity vs Card swipe for all entry points?

Response: Yes – proximity with some key entry is requested. The County is not interested in card swipe.

39. Will HD VS IP Camera be specified for this project?

Response: No. The County is not seeking video management system as part of this project.

40. Will integration of CCTV be implemented for high traffic areas or areas of restricted access?

Response: No. The County is not seeking video management system as part of this project.

41. Will Color vs Black White be specified in addition to camera resolution and camera lens power magnification or vary-focal lens be used?

Response: No. The County is not seeking video management system as part of this project.

42. Will Camera Auto-iris or Manual Iris be specified for all cameras used in project? If indoor lighting does not change, a manual Iris is recommended to keep cost down, for all other applications where there is changes to the lighting environment, an auto-iris is highly recommended.

Response: No. The County is not seeking video management system as part of this project.

43. Will recording time be specified for all cameras in use or will cameras only record upon changes in pixel count or arrangement to reduce recording time.

Response: No. The County is not seeking video management system as part of this project.

44. Will majority of cameras be recording on High resolution vs standard resolution to determine recording capacity/memory of DVR?

Response: No. The County is not seeking video management system as part of this project.

45. Will 1 Terra bit DVR be specified for recording time?

Response: No. The County is not seeking video management system as part of this project.

46. For any outdoor cameras used in parking lots, will specification include providing a 20 foot pole or will existing pole be used to mount cameras. City of El Paso does not allow any cameras on city light poles.

Response: No. The County is not seeking video management system as part of this project.

47. Will a walkthrough be scheduled? If so, can we have 3 more days to submit more questions?

Response: Yes.

48. Can the County give us how many readers are in each building if no walkthrough is done?

Response: Yes; a list will be provided at the site visit as scheduled on addendum 3.

49. Will the existing readers be reused?

Response: They can be – yes.

50. Will the existing cards be used? If not, how many are required?

Response: Yes. Up to 1500 new if necessary.

51. Will the existing locking hardware and power supplies be reused? If so, what is the operating voltage? (12VDC – 24VDC)

Response: If they can be reused, yes. The operating voltage varies between 24-120VDC with most operating voltage at 120VDC.

52. How many client workstations will be needed?

Response: We believe one (1) which shall be located within HR. However, if a backup is recommended, then two systems (2). Subject to walkthrough.

53. Will the county be needed badging stations? If so, how many?

Response: Ideally, the systems should be integrated into one system. Currently, HR has their own badging system – but the goal is to integrate where able. Again, dependent upon the software system being recommended by the selected vendor, the County is prepared to purchse new badging stations as necessary. One station should suffice.

54. The RFP says a 5 year contract with 2 one year optional are required? What type of contract? Full Preventative Maintenance Contract for all equipment new and existing? Please advice.

Response: Yes, the County is seeking a full preventative maintenance contract for all equipment (new and existing).

55. What is the VMS the County is using? How many cameras, NVR's and workstations are existing?

Response: N/A – video management system is not being requested as part of this project.

56. Will a Wage decision be supplied?

Response: The current wage rate is added to this addendum as an attachment.

57. If the VMS needs to be upgraded to integrate with the new ACS, will it be part of this project?

Response: No. The County is not seeking video management system as part of this project.

58. Will the contractor be able to utilize the Counties Network for Communications to the outer buildings?

Response: Yes, if necessary.

59. On Page 7 of the Solicitation Specification document, second paragraph under the introduction states "County currently has 150 access control readers at 30 different facilities as dispersed throughout the County. These are using multiple branded systems as purchased and contracted by individual departments throughout the years. The goal is to implement one system which would control approximately 100 access control readers at 20 different facilities."

Response: Use 150 as a starting point, but the County will only pay for what is initially selected. However, this project allows for growth into other areas which may need to surpass this initial number. The goal is to streamline and use only where necessary. Walkthough will clarify.

60. Does bid need to include 150 access control readers, or 100 access control readers?

Response: Use 150 as a starting point, but the County will only pay for what is initially selected. However, this project allows for growth into other areas which may need to surpass this initial number. The goal is to streamline and use only where necessary. Walkthough will clarify.

61. Does this bid need to include equipment and installation of 150 new access control readers at 30 different facilities, or 100 card readers at 20 facilities?

Response: Use 150 as a starting point, but the County will only pay for what is initially selected. However, this project allows for growth into other areas which may need to surpass this initial number. The goal is to streamline and use only where necessary. Walkthough will clarify.

62. On page 15 section E. Cost, it mentions the "Proposer should include a breakdown of costs". In order to provide a cost breakdown, will the County of El Paso provide a list/breakdown of locations and access control readers at each location?

Response: Yes; we already have this, but the walkthrough will better clarify. Information will be provided once agreements are signed to ensure building security.

63. On page 8 under Scope of Services mentions "The following is a partial list of items to be included in the installation and service proposal:", will the County of El Paso provide a complete list of all equipment and services that should be include in the proposal?

Response: A site visit will better clarify.

64. Will County of El Paso be providing plan layouts of each of the locations with each of the card access reader point identified on the layouts?

Response: Yes; a site visit will clarify.

65. Will there be a central command area to monitor the individual sites for alarm, notifications, alerts etc?

Response: Yes – HR will have ability to grant access; but Sheriff's Security will also monitor for alarm and notifications, etc.

66. If so, will this site administer all locations for personnel adds and deletes, and issuance of credentials?

Response: Yes, the HR site will administger all locations for personnel adds/deletes and issuance of credentials.

67. If so, how many workstations will be needed at this location?

Response: Ideally one; unless a backup is needed. We will defer to the selected vendor to let us know if more than one is necessary.

68. If the remote sites are to be integrated into one system, is the County providing the network infrastructure, switches, bandwidth, etc.

Response: The County will supply connectivity; but not the hardward. Bandwith will be available; but not the switches.

69. Will the system be integrated into the LDAP/Active Directory of the County personnel system or will a separate directory be created from scratch.

Response: The system will not be integrated initially; but there is the ability to integrate in the future.

70. Will individual site managers have access to make changes, adds, deletes, etc.

Response: Yes.

71. How many levels of access control will be created in the system: ie, admin, manager, supervisor, employee, vendors, etc.?

Response: There will only be one level. Administrative only as HR will be the sole managers of the system.

72. Under section 7 of the RFP Field Devices, the reader type requested has been obsoleted for various reasons. Can the vendor offer an upgraded solution?

Response: Yes.

73. Under section 8 of the RFP, The card and reader types requested in some cases have been compromised, ie 125kHz MaxiProx. Can the vendor offer the upgraded solution?

Response: Yes.