Your satisfaction with your meals is essential to our business. To help us serve you better, please indicate our performance in the following areas.

Instructions: Fill in one oval to the right of the statement that best describes your satisfaction with the item.

Thank you for your participation!

Meal Site: __________

### Main Dish

- **Variety**: Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0
- **Appearance**: Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0
- **Tastiness**: Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0

### Salad

- **Variety**: Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0
- **Appearance**: Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0
- **Tastiness**: Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0

### Vegetable

- **Variety**: Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0
- **Appearance**: Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0
- **Tastiness**: Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0

### Dessert

- **Variety**: Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0
- **Appearance**: Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0
- **Tastiness**: Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0

### Breads & Rolls

- **Variety**: Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0
- **Appearance**: Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0
- **Tastiness**: Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0

### Overall Quality of Food

- Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0

### Main Dish Names Are Easy to Understand

- Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0

### Readability (Print Size) of Menu

- Excellent 0  Very Good 0  Good 0  Fair 0  Poor 0

### Would You Recommend Our Food to Your Friends?

- Yes 0  No 0

### On a Weekly Basis, How Often Do You Eat Our Foods?

- Less than once a week 0
- Once a week 0
- Twice a week 0
- 3 times a week 0
- 4 times a week 0
- 5 times a week 0

### How Long Have You Received Meals in Our Program?

- Less than 1 year 0
- 1-2 years 0
- 3-4 years 0
- 5+ years 0
### Detailed Data - By Category

#### Main Dish

<table>
<thead>
<tr>
<th>Category</th>
<th>2008 Favorable (% 4s + 5s)</th>
<th>2007 Favorable (% 4s + 5s)</th>
<th>2006 Favorable (% 4s + 5s)</th>
<th>Excellent (% of 5s)</th>
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#### Salad

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### Graphs

- **Variety - Main Dish**: 66%
- **Appearance - Main Dish**: 66%
- **Tastiness - Main Dish**: 64%

- **Variety - Salad**: 66%
- **Appearance - Salad**: 68%
- **Tastiness - Salad**: 67%
- **Variety - Salad**: 66%
# Customer Satisfaction Survey

## Detailed Data - By Category

### Vegetable

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### Dessert

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### Diagrams

- **Appearance - Vegetable**: 66%
- **Variety - Vegetable**: 66%
- **Tastiness - Vegetable**: 65%

- **Appearance - Dessert**: 69%
- **Variety - Dessert**: 67%
- **Tastiness - Dessert**: 69%
## Detailed Data - By Category

### Bread & Rolls

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### Overall Averages

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Overall Quality of Food

Percent

- Excellent: 33
- Very Good: 32
- Good: 24
- Fair: 10
- Poor: 1

Main Dish Names are Easy to Understand

Percent

- Excellent: 32
- Very Good: 32
- Good: 27
- Fair: 8
- Poor: 1

Readability (Print Size) of Menu

Percent

- Excellent: 31
- Very Good: 31
- Good: 28
- Fair: 9
- Poor: 1
Would you recommend our food to your friends?

- Yes: 96%
- No: 4%

On a weekly basis, how often do you eat our foods?

- Less than once a week: 1%
- Once a week: 2%
- Twice a week: 6%
- 3 Times a week: 13%
- 4 times a week: 14%
- 5 times a week: 64%

How long have you received meals in our program?

- Less than 1 year: 12%
- 1-2 years: 17%
- 3-4 years: 16%
- 5+ years: 55%