



ATTENTION:

Your Inmate's Mailing Address Is Changing!
All inmate personal mail is going digital



The address to send mail to your inmate has changed. All personal mail such as letters, pictures, and drawings will now be digitally delivered to your incarcerated loved one or friend via the tablet.

Your inmate's mail must now be addressed to:

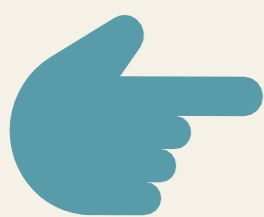
Name of facility, State
Inmate Name, Inmate Identifier
P.O. Box 247
Phoenix, MD 21131

For example:

El Paso County Jail, TX
John Smith, #11111
P.O. Box 247
Phoenix, MD 21131

IMPORTANT: To ensure your mail gets delivered electronically include:

- Complete facility name (no abbreviations) and state
- Inmate's full name and identifier
- Sender's full name and physical address
- ONLY send personal mail such as letters, pictures, and drawings
- Follow the guidelines of the facility for checks / money orders and attorney-client privileged mail and DO NOT send to the new (Phoenix, MD) address



To report any mail delivery issues, contact TextBehind support directly at info@TextBehind.com



Quick, Digital Messages

As a reminder, your family and friends can also exchange digital messages with you online or on the GettingOut mobile app.

