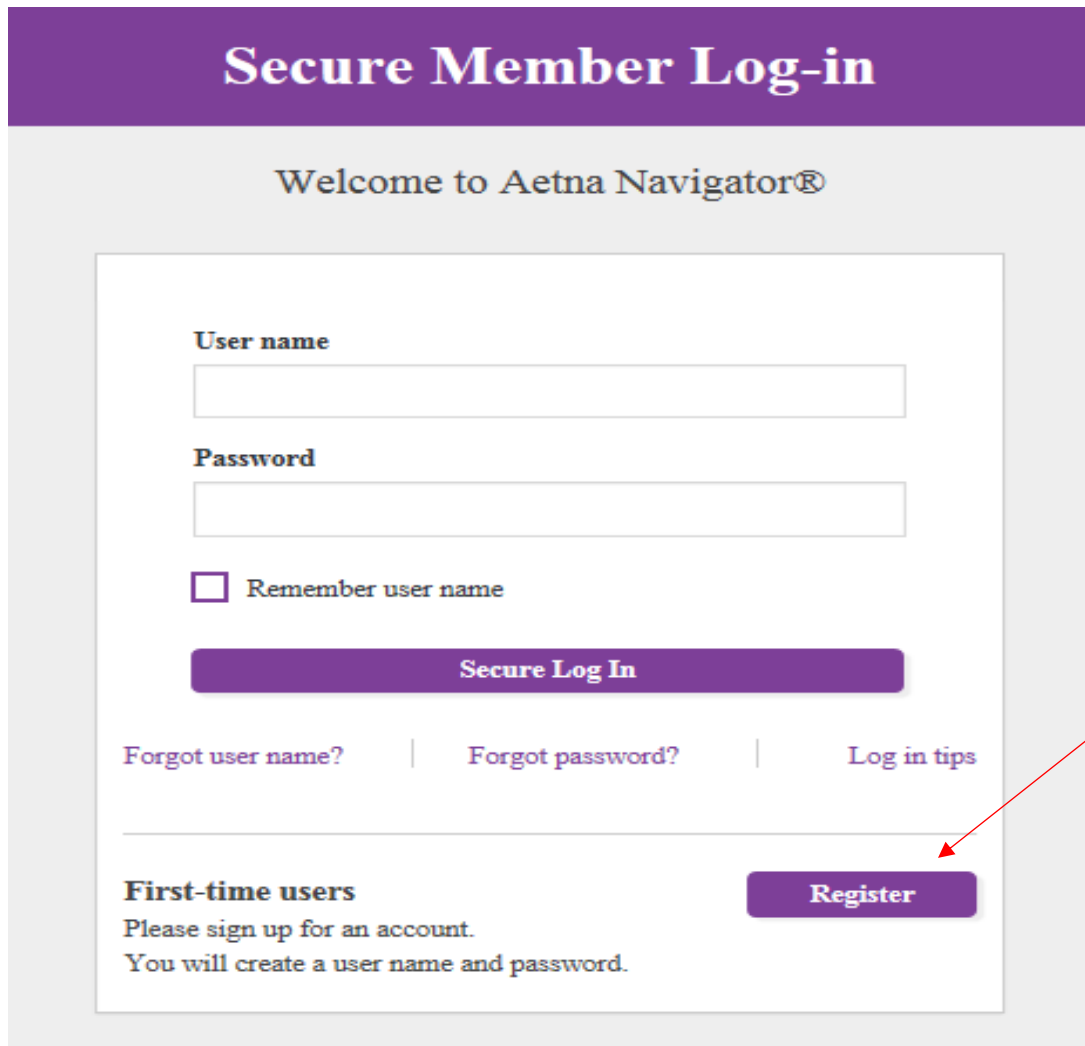


Create your Navigator account to access your Aetna ID card, search for providers, manage claims, manage prescriptions, and see coverage & costs.



The image shows the top navigation bar of the Aetna website. On the left is the Aetna logo. To its right are links for 'Shop for Plans', 'Find a Doctor', 'Contact', and 'Español'. Further right is a search bar with a magnifying glass icon. Below these is a horizontal menu with categories: 'Individuals & Families', 'Employers & Organizations', 'Health Care Professionals', 'Producers', and 'About Us'. On the far right is a dark blue button labeled 'Log In/Register' with a dropdown arrow. A red arrow points from the top right corner of the page to this button.



The image shows the 'Secure Member Log-in' page. At the top is a purple header with the text 'Secure Member Log-in'. Below this is a grey box containing the text 'Welcome to Aetna Navigator®'. The main content area is a white box with a light grey border. It contains a 'User name' label above a text input field, a 'Password' label above another text input field, and a checkbox labeled 'Remember user name'. Below these is a purple button labeled 'Secure Log In'. Underneath the button are three links: 'Forgot user name?', 'Forgot password?', and 'Log in tips'. At the bottom left, there is a section for 'First-time users' with the text 'Please sign up for an account. You will create a user name and password.' To the right of this text is a purple button labeled 'Register'. A red arrow points from the bottom right corner of the page to this 'Register' button.

Aetna Navigator® New User Registration

STEP
1 of 3

STEP
2 of 3

STEP
3 of 3

Personal Information

*marked fields are required

Sign up using my

Member ID Social Security number

Social Security number*

Medicare members must register using their Aetna ID number

Full first name*

Full last name*

Date of birth*

Use your Social Security number to create your account initially. Information has to match County records.

Once your account is created, click on ID card at the top and print/download

Messages **0** Forms ID Card Profile Contact Us

aetna®

 We

[Home](#) | [Find Care](#) | [Manage Claims](#) | [See Coverage & Costs](#) | [Stay Healthy](#) | [Manage Prescriptions](#)

[Message for our Members](#) 