



County of El Paso Purchasing Department  
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### ADDENDUM 3

**To:** All Interested Proposers  
**From:** Linda Gonzalez  
**Date:** August 23, 2007  
**Subject:** RFP# 07-097, Local and Long Distance Service for Coin and Coin less (Inmate) Telephones

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The Purchasing Department received questions relating to the above referenced Proposal.

1. Will El Paso County please provide the call volumes in more detail than that Of Attachment # 1 in the Addendum? We monitor every call that is placed in the Facilities and need to know the average number of calls that are being placed so we can estimate costs associated with this.

**[This is all the information that is available. See Attachment I on the website www.epcounty.com click on Bids and More](#)**

2. On page6, section 2: General Call Specifications, it is stated that the selected provider will absorb any and all costs to terminate the current Long Distance Service being provided to El Paso County for coin or coin less pay telephones and all cost related to the initiation of new long distance services to El Paso County to coin and coin less (inmate) telephones. Does the County of El Paso anticipate the said termination of their current long distance service? If yes, what would be the estimated cost for this termination?

**[Dependent on negotiation with current provider](#)**

3. Does a network connection exist between the two detention facilities? If yes, are we permitted to utilize it?  
**[Yes. It is likely that the vendor will be allowed to use the connection, if not the vendor must provide all services required for system operation.](#)**

4. We need clarification, one requirement as it is rather confusing since this is a request for inmate and coin telephones and it looks like the requirement has to do with County administrative phones. Page 8, Question 5.3—A three minute call made at 9:00 am from El Paso to Dallas using El Paso County telephones.

**Coin and Inmate (coin less phones) rates only. No administrative phones.**

5. On 37. Please provide a copy of your call rates, including pre-paid calling rates.

The answer provided did not include everything:

See Attachment 3 (attachment 3 shows total sales for calling cards, not the calling rates)

The attachment can be viewed at our website at [www.epcounty.com](http://www.epcounty.com)

The current standard rates for collect calls from an inmate facility are as follows:

- Local calls cost a flat rate of \$4.10 per call. This charge includes the tariffed rate for collect calls from pay phones (\$3.45), a pay phone use charge (\$.30 -- standard to most pay phone calls, paid to the local exchange carrier), and an on Service charge (\$.35).

- For InterLATA, the costs will vary depending on the long distance carrier. In the case of SBC Long Distance, the charge for a long distance call would be \$.85 cents per minute, plus a \$3.95 surcharge. (AT&T rate is \$.89)

- Local toll calls cost \$.26 per minute, plus a \$3.00 surcharge.

The Inmate Station Service charge covers the additional costs associated with services designed to protect the general public. These service include:

- Restricting calls to certain numbers.
- Positive acceptance service -- we must have acceptance and acknowledgement from the person accepting the charge that they know the call is coming from an inmate.
- Tracking and monitoring of all outgoing calls.
- When and where applicable, the ability to record phone calls.

We need to know how much the current company is charging for pre-paid calling cards, the calling rates being charged on those cards and also how much they are charging for International calls.

**County inmate calling cards are for international calls only.**

**See attachment II on the website [www.epcounty.com](http://www.epcounty.com) click on Bids and More**