



County of El Paso Purchasing Department
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ADDENDUM 1

To: All Interested Bidders

From: Elvia Contreras, Formal Bid Buyer

Date: March 23, 2012

Subject: Bid #12-027, Service of the DSX Access System for the El Paso County Courthouse

This addendum has been issued to notify vendors of the information provided to bidders during the walk through and pre-bid conference:

1. Does the contractor have to be DSX certified and a current vendor?
Answer: As per Section 4, Minimum Service Requirements, Subsection 4.2:
“Service personnel shall be qualified to accomplish all work promptly and satisfactorily”.
As per Section 4, Minimum Service Requirements, Subsection 4.5, Emergency Services, Part b: “The contractor shall dispatch qualified personnel to repair the access system. The engineer responding to service calls shall be qualified to perform maintenance on DSX Access Systems and shall possess a minimum of 2 years hands-on experience repairing access systems”.
2. Will the County provide a list of all equipment to be serviced under this service contract?
Answer: Equipment List is as follows:
1 each, WinDSX Access control and system monitoring application software
5 each, AWID, Sentinel-Prox™, KP-6840™, Proximity Reader
1 each, AWID, Sentinel-Prox™, KP-6840™, Proximity Reader (Back-up Unit)
1 each, DSX LAN Communication Interface
Magnetic Locks
The following magnetic locks addressed by the card readers and controlled by the DSX system, including handicap interface units, timers, wiring, and required hardware to operate these locks, shall be covered under this service agreement.

4 each, Front Entrance and Exit Locks (No name or model number)

2 each, West Entrance, 1 Dyna Lock, 1 RCI Lock

2 each, 3rd Floor Skywalk (No name or model number)

All other magnetic locks throughout the County Court House and the door lock power supplies are not part of this service agreement. However, the monitoring circuits for these units, Input PCBs and associated wiring, shall be covered under this service agreement.

Ground Floor Office

1 each, DSX 1048, Intelligent Controller – 8 Door Unit

1 each, DSX-1040, Power Distribution Panel

1 each, Back-up battery, 12V, 7AH, 06/2008

Additional panels are located on four (4) of the upper floors. The listed equipment is located on each one of these floors.

1 each, DSX 1040 PDP, Power Distribution Panel

1 each, DSX-1044, Intelligent Input Controller

1 each, Back-up battery, 12V, 7AH, 06/2008

3. Will the equipment list show where the equipment is located?

Answer: No, after the contract is awarded the exact locations of the listed equipment will be provided to the successful bidder.

4. Regarding the Work Station, does the County expect upgrades to the existing hardware under this contract?

Answer: No, upgrades to the Work Station hardware are not required. The Sheriff's Office will maintain the Work Station computer, printer, keyboard, mouse and monitor. However, the contractor shall maintain the DSX software; including any required software upgrades issued by the system manufacturer that will improve the operation and/or reliability of the access system.

5. Is the County replacing or adding card readers?

Answer: No, the County will not add or replace card readers. However, the contractor shall repair/replace any reader that may fail during the contract time period.

6. Are all card readers the same model?

Answer: Yes, they are the same model.

7. What types of readers are currently in use?

Answer: The readers are combination PIN-pad and Switch-plate style proximity readers.

8. Are there any auxiliary functions that work in conjunction with the access control system? For example, are panic buttons connected to the system?

Answer: Yes, the system monitors panic buttons and doors throughout the facility. The contractor shall maintain the programming to monitor these units and the required input printed circuit boards. The panic buttons and the wiring from the DSX panel to the buttons will be maintained by Sheriff's Office technicians.

9. Is the system remotely controlling doors?

Answer: Yes, the DSX systems controls and monitors doors throughout the County Court House.

10. Is there a reception area?

Answer: No, the DSX Work Station is located inside the County Court House Security Office.

11. Are cameras of the Video Surveillance system connected to the DSX system?

Answer: Yes, between 8 and 10 CCTV cameras are interfaced with the DSX system. On alarm, a camera in the troubled area will be displayed at the DSX monitor.

12. How many panic buttons are there?

Answer: 88 panic buttons are currently in use throughout the facility.

13. Does the county have an approximate age of the DSX system?

Answer: The system was installed in 2006; it is approximately 6 years old.

14. Is everything current from the previous vendor? Software, hardware etc.

Answer: Yes, the system has been serviced by a qualified service provider company and it is in working order.

15. Section 4.3, Scheduled Work, states: "Inspect software and install manufacturer recommended upgrades". How do you inspect software?

Answer: By making sure that the software is operating without any faults or deficiencies, and by ensuring that the latest manufacturer recommended software is in use.

16. Regarding the computer, is the bidder responsible for hardware and software problems?

Answer: Excluding the computer workstation hardware, the vendor is responsible for the DSX equipment and DSX software, including the locking equipment and accessories listed on the equipment list.

17. Regarding software: Who makes the determination to install manufacturer recommended software upgrades? If you got a system that's functioning properly, with no issues, will an upgrade be mandatory or optional? Who will pay for it? Is that part of the contract?

Answer: The Contractor shall recommend all software updates to the Owner's Representative for approval. Upon approval, updates shall be accomplished in a timely manner. Manufacturer recommended software upgrades shall be covered under this service agreement.

18. Will you consult with the company to determine if software upgrades are feasible and/or warranted, and if there is any associated cost?

Answer: Yes, the contractor shall report all manufacturer recommended software updates to the Owner's Representative. The Owner's Representative will make the final decision on how to proceed with software upgrades. Manufacturer recommended software upgrades shall be covered under this service agreement.

19. Is your DSX system a local only system, or is it a networked system with offsite control?

Answer: Local only

20. It is only the Courthouse?

Answer: Yes, it is only for the Courthouse.

21. Has the existing service contract been a 3-year contract?

Answer: In the past, the service contracts for the DSX system were annual service agreements.

22. Is it possible to review service logs to see what kind of service activity was going on?

Answer: After the contract is awarded, the contractor may review the DSX service logs.

23. When is the contract going to be issued?

Answer: After the bid is awarded, the Purchasing Department will forward the bid for processing. This process will require approximately 2 weeks.

24. What type of pricing schedule should be submitted by the vendor?

Answer: The vendor shall list monthly, annual and total cost for the service agreement. Please see Section 6.1, Contract Period, and Section 6.2, Compensation and Invoices, for additional information. Please see the revised Bidding Schedule attached.

25. Because this is a service agreement, are we still required to fill out all the paperwork?

Answer: Yes, the vendor must complete and submit all requested documents.

BIDDING SCHEDULE

To: El Paso County, Texas

I or we agree to furnish the following described equipment, supplies, or services for the prices shown in accordance with specifications listed below or attached. By execution of this bid, I hereby represent and warrant to El Paso County that I have read and understood the Bid Documents and the Contract Documents and this bid is made in accordance with the Bid Documents.

Please quote prices and discounts on the following items:
F. O. B. El Paso County

Description - Bid #12-027 Service of the DSX Access System for the El Paso County Court House Vendor must meet or exceed specifications		
Monthly Costs	Annual Cost	Total Cost
\$	\$	\$
Please do not include tax, as the County is tax-exempt. We will sign tax exemption certificates covering these items. Please submit one (1) original copy and three (3) copies of your bid.		

Company

Mailing Address

Federal Tax Identification No.

City, State, Zip Code

Ethics Representative (refer to page 2)

Ethics Training Date or Expiration Date

CIQ Document Number

Conflict of Interest Questionnaire (CIQ)
Filed Date

Representative Name & Title

Telephone Number include area code

Signature

Fax Number include area code

Date

Email Address

*****THIS MUST BE THE FIRST PAGE ON ALL BIDS*****