



County of El Paso Purchasing Department
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ADDENDUM 1

To: *All Interested Bidders*

From: *Lucy Balderama, Inventory Bid Technician*

Date: *March 22, 2013*

Subject: *RFP# 13-016, Software Upgrade for the El Paso County Courthouse Telephone Switch*

This addendum has been issued to notify the vendors of the following questions:

1. *Will the County seriously consider quotes from any other manufacturer for new phone system equipment in lieu of upgrading your existing AVAYA/Nortel Option 81c?*

Response: *Due to the amount of money invested in purchasing and upgrading our current system and in order to maintain a uniform platform, the County would prefer to stay with the same product platform.*

2. *(On page 6 paragraph 1.1, the sentence that asks "In addition, replacement of 235 M2009 telephones with model M3904 Rls 3 telephones.) Do you want these new phones to be installed, programmed and tested or do you want them drop ship and your telecom team install them?*

Response: *Our own telecom team will install them.*

3. *Would you please provide the following information?*

❖ *PBX-System ID* **Response:** *#90451*

❖ *Call Pilot System ID?* **Response:** *dongle id #10348770*

❖ *Order Pro copy* **Response:** *The order pro is posted on our website at www.epcountny.com . Click on Bids & More then on attachment 1*

❖ *Bay face layout* **Response:** *The bay face layout is posted on our website at www.epcountny.com . Click on Bids & More then on the attachment 2*

4. *Can we have a site visit?*

Response: *A walk through is scheduled on March 27, 2013 at 11:00 a.m. Please meet at the County Courthouse on the first floor lobby near the elevators. Deadline for questions has passed, so **absolutely** no questions will be answered.*

5. *Do you wish to upgrade Symphony CDR Software or want another solution?*

Response: *Other CDR options will be considered.*

6. *How many operators or receptionist do you currently have or need?*

Response: *We have three operator consoles.*

7. *Do we need to include a battery back-up upgrade?*

Response: *No we do not need battery back-up.*

8. *Is there an existing rack space for new equipment or we need to provide one?*

Response: *There is 22 inches of space available on the rack. If your response requires more than 22 inches of space, the vendor will need to provide.*