



County of El Paso Purchasing Department
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ADDENDUM 1

To: All Interested Vendors

From: Lucy Balderama, Inventory Bid Technician

Date: October 22, 2013

Subject: RFI# 13-061, Upgrade the Current Recreation Management Software for the County of El Paso

This addendum has been issued to notify the vendors of the following questions:

1. ***3a) Facility/Field Rental and Reservations.***

Could you explain the process of how the rental and reservation process needs to work, both from an administrator from the facility/field and also from a consumer who visits the website?

Response:

From the administrator:

- a. **Ability to manage the facility/field**
- b. **Allow for integration to the county web site**
- c. **View the web facility/field transactions**
- d. **Management conflict alerts to prevent double-booking**
- e. **Create daily, weekly and monthly schedules for facility/field**
- f. **Allow for recurring and single-date scheduling**
- g. **Accept credit cards online**
- h. **Provide for payment history**

From the consumer:

- a. **Allow the participants to register and make facility reservations on the internet**
- b. **View the amenities of the facility/field and register for several activities with one payment**
- c. **Automatic reservation confirmation emails**
- d. **Ability to pay online using credit cards**

2. Can you tell me the revenue generated thru the 260,000 transactions in fiscal year 2012?

Response: \$12,765,533

3. In the cost section you specify costs for hardware. Can you submit a list of hardware or are we to provide pricing for our minimum required hardware?

Response: Provide the pricing for the minimum required hardware.