



County of El Paso Purchasing Department
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ADDENDUM 1

To: All Interested Bidders
From: Elvia Contreras, Formal Bid Buyer
Date: November 06, 2013
Subject: BID#13-064-I (Informal), Fire/Security Alarm Monitoring Services

The Purchasing Department has received the following questions to the above mentioned bid:

1. Some of the systems may be locked out since they are proprietary to certain companies. Would we have access to the lock out and programming codes?

RESPONSE: None of the systems are locked out.

2. Would you consider having all the security systems changed out to Honeywell/First Alert models? The benefit of this is anybody is able to reprogram them from any company in the future. This would also give you one standard system throughout all your locations.

RESPONSE: No.

3. How many users would you have at each location (estimate)? Would some of these users have access to multiple locations?

RESPONSE:

- a) Varies per location from 1 to 100.
- b) Yes.

Note: The Facilities Management Department will add/delete employees from alarm system as needed. Monitoring company only provides monitoring service and reporting of arm/disarm activity upon request.

4. Did you want to track when users arm/disarm the system?

RESPONSE: Yes.

5. What phone company are you using at the locations for communication?

RESPONSE: AT&T.

6. The Agua Dulce Community Center (K4392V2-H M6983) is this a keypad?

RESPONSE: Yes.

7. Medical Examiner (Silent Knight M5104B) is this a fire system only?

RESPONSE: The fire alarm and security alarm systems are separate – see specifications.

8. Mission Valley Annex (Altronix AL600ULPO4) is this a power supply?

RESPONSE: No.

9. Northeast Annex (FA560) is this a keypad?

RESPONSE: Yes.

10. Do you know what systems are being installed at the Sportspark and Tornillo Port of Entry?

RESPONSE:

- a. Sports Park: No information to date.
- b. Tornillo Port of Entry Fire Alarm Panel is EST L064.
- c. Tornillo Port of Entry Security Alarm System: No information to date.

11. Are all systems listed currently being monitored?

RESPONSE: Yes, except the Sports Park and POE under construction.

12. Do all systems have a working telephone dialer?

RESPONSE: Yes.

13. Do all systems have a working analog telephone line or in the case of fire alarms systems 2 working telephone lines?

RESPONSE: There is a primary and secondary line.

14. Are any of the systems monitored by cellular or other wireless technology?

RESPONSE: No.

15. What are the approximate dates to begin monitoring for the sites listed as pending?

RESPONSE: January 1, 2014.

16. Does the County possess the lockout codes for each panel or have the ability to obtain them from the current vendor?

RESPONSE: No.

17. Who is the current provider? Also if vendor operates a private security company would we qualify to bid on the listed project?

RESPONSE:

- a) Antex, Advanced Security Contractors, ADT, Dantek, & Nucon
- b) As long as the vendor meets the qualifications of the bid.

18. For the Fire/Security Alarm Monitoring contract it does not list specifications for annual inspections, or for any follow on repair services. Are these to be considered included in the annual monitoring, or will the rates for each of these services be accepted at the time of contract?

RESPONSE:

- a. Annual inspections are not included and will be done separately.
- b. Repair service will be billed separately.
- c. The initial start up and verification of the entire system at each location shall be included in the contract. None of the current systems currently have any problems that we are aware of. If new vendor substantiates a problem that requires repair, it may be billed separately.

19. Will we be able to get a print out or digital copy of the Alarm history for the past 1-12 months for each system? Some troubles that might be recurring would be listed on this history.

RESPONSE: No.

20. Can vendors receive the Bid issued previously?

RESPONSE: The alarm monitoring has not bid together as one contract before.

21. Will there be special consideration for the cost to inspect/take over the system when considering the bid from the current company providing service? They could potentially say \$0 for take over and win the bid automatically.

RESPONSE: Lowest overall bid will be taken in to consideration based on monthly monitoring fees and start-up fees combined. Theoretically, any company could charge \$0 for the start up fee(s), whether they currently provide service or not.