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ADDENDUM 1

To: All Interested Proposers
From: Araceli Hernandez, Inventory Bid Technician
Date: May 28, 2014
Subject: RFP # 14-020 Automated Screening, Assessing, and Case Management System.

This addendum has been issued to notify vendors of the following modification, questions and answers:

❖ **The RFP opening date has been extended to Thursday, June 5, 2014 at 2:00 p.m.**

1. Is El Paso County Juvenile Justice Center (County) using software to track or perform screening, assessment or case management functions currently? If not, are these functions currently performed and if so, what record-keeping system is currently employed?

Response: Yes

2. Does the county currently utilize an evidence-based system/instrument to identify criminogenic factors used in making detention/release decisions? If so, can you provide any additional details?

Response: Yes, the El Paso County Juvenile Justice Center is currently utilizing the Detention Risk Assessment instrument (DRAI).

3. Does the county currently utilize any form of juvenile check-in process as part of a case management function (eg, smart phone-based app for client authentication and check in)?

Response: No.

4. Under Section B, #3, will the county entertain vendors whose system is NOT based on Microsoft SQL Server Database?

Response: No.

5. Under section B, #6, does this requirement specify that all vendor work activities (eg, system installation, configuration, training, etc) must be completed within 120 days?

Response: We refer only to the installation and configuration of the system.

6. Under section B, #7, can the county provide any additional requirements related to the API reference or requirements?

Response: Our goal is to have access to the data for integration purposes. Access could be through well documented APIs, web services, data views or direct access to database.

7. Under section 1, D, the County specifies a local instance of Microsoft SQL 2008 R2 is required. Our company offers a cloud-based solution based on Oracle. We own and manage all server infrastructures which are stored in state-of-the-art data centers. Our data centers are highly secure, hardened facilities with continuous and redundant power, multiple Internet Service Providers (ISPs), SOC Type 2 audited facilities which provide a service level of 99.99% and 100% uptime SLA for power. We are also able to put you in your own Oracle schema, with physical separation from other customers.

Response: It must be locally hosted.

8. Under section 3, A, are there any existing risk and screening assessment tools which the county intends to utilize in the case management system?

Response: Yes, the El Paso County Juvenile Justice Center is currently utilizing the Massachusetts Youth Screening Instrument (MAYSI).

9. Under section 3, B, is the county looking to the vendor to provide evidence-based interventions and strategies?

Response: Yes

10. Under section 3, D, is the county currently using a database of assessment or outcomes?

Response: Yes, we are currently using assessments.com database (Microsoft SQL Server)

11. Under section 3, I, please provide additional relating to 'validated detention at risk assessment'.

Response: The El Paso Juvenile Justice Center currently utilizes an evidence-based instrument to identify criminogenic factors used in making detention/release decisions.

12. Page 12 Required Documents to be included in this section: *13. Verification from Texas Juvenile Justice Department that vendor's product is in compliance with TJJD standard 341.20.* How is this verification achieved? Is there a contact we can speak to regarding

getting this verification or a document that lists the specifics to be in compliance with TJJJ standard 341.20?

Response: Please contact The Texas Juvenile Justice Department. Contact information can be obtained through the TJJJ website.

13. Is it required to have past clients or references from a Juvenile Justice Agency similar to El Paso County?

Response: No, please refer to page 12 for required documentation.

14. The "Start Up Costs" section on page 10 mentions data integration activities. Can you please confirm that this reference is for the CaseWorker5 application data exchange using existing Northpointe API's as opposed to full integration work between the two applications?

Response: There is no existing Northpointe API's in our end; our goal is to have access to the data of the assessing tool for integration purposes for our two databases, Juvenile Information Systems (JIS) and Caseworker5. Access could be through well documented APIs, web services, data views or direct access to database. We can import it into our databases that might require the data.

15. Has Compas Youth been "approved by the Texas Juvenile Justice Department"? Is there a certification process that our company needs to go through in order to achieve this rating formally?

Response: Please contact TJJJ for this information.

16. Does the Juvenile Justice Center maintain their own data center, with system administrators/network engineers available for assistance with hosting setup, correct?

Response: Yes, this is correct.

17. Can you please verify that the full project must be completed within 120 days of contract award date?

Response: We refer only to the installation and configuration of the system.

18. Page 7 A.1 states the vendor must have been in the business of "providing automated screening, assessing, and case management software for the period of three (3) years" while the first bullet on page 18 states the proposer must "Have been in business of providing services for a minimum of 5 years". Page 1 of the RFP document further states that the Commissioner's Court reserves the right to waive technicalities, and this sentiment is again restated on Page 18, section 4.

Noble has been an independent business entity registered in Texas for over two years, but not three or five years. The people at Noble have been working in the business of automated screening, assessing, and case management software for at least five years, and most have over a decade of individual experience. We are a fast-growing company and provide automated risk assessments to over 60 customers, 35 of which are located in

Texas, including TJJD. Our qualifications and experience will be made evident in the proposal; however we are unclear as to the actual age requirement and whether our situation is considered a technicality that can be waived. We ask that it be deemed as such, or that the longevity requirement be adjusted.

Response: The Juvenile Justice Center requires the vendor to have been in business for five year and to have a minimum of 3 years experience in the area of providing automated screening, assessing, and case management software. The El Paso County Juvenile Justice Center cannot waive or adjust the RFP requirements.