



County of El Paso Purchasing Department
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ADDENDUM 1

To: All Interested Proposers
From: Lucy Balderama, Inventory Bid Technician
Date: December 10, 2015
Subject: RFP# 15-055, Data Backup and Archival System for the County of El Paso

This addendum is issued to notify vendors of the following questions;

1. Will the County need to purchase the storage that will be storing the archived data?

RESPONSE: No, the 120TB storage must be included in the RFP.

2. Will the County of El Paso need the servers (they can be virtualized if wanted) to support the Enterprise Vault application?

RESPONSE: Preference is for dedicated physical servers.

3. What is the reason why you are conducting this purchasing activity now instead of at some other time?

RESPONSE: We require a viable working solution at this time.

4. Vendors who learned of this RFP opportunity through www.RFP4Free.biz required to formally register their interest in this opportunity with the County of El Paso?

RESPONSE: If you are not a registered vendor, you may still submit a proposal for this RFP.

5. When is the County anticipating in making a final selection for this opportunity?

RESPONSE: The County is anticipating in making a final selection as soon as possible.

6. In GB, please indicate how much storage these file types you have currently that need to be backed-up?

- Unstructured File Data

RESPONSE: 60 TB total data including the below file structures

- Rich media (images, video, audio, PDF, CAD, etc.)

RESPONSE: See above

- SQL

RESPONSE: No SQL agent backups

- Exchange

RESPONSE: Approximately 3TB

- SharePoint

RESPONSE: None

- VMs (OS only) (NOT including File/DB above)

RESPONSE: Approximately 25TB

- Other (not listed above)

RESPONSE: N/A

7. Are there more than one site to be backed up, i.e. production and DR?

RESPONSE: No.

8. Are there remote office servers that need to be backed up? If yes, how many servers across and how many sites.

RESPONSE: Yes. There are two (2) sites.

9. How many backup clients does the County have?

RESPONSE: The County has approximately 300 backup clients.

10. Are you currently meeting your backup window (yes/no)?

RESPONSE: No.

11. How many number of hours for the full backup window requirement?
RESPONSE: 24 hours maximum for full backup
12. How many hours of incremental backup window are required?
RESPONSE: 6 hours maximum for incremental backup
13. How virtualized is your environment (%)?
RESPONSE: 90% virtualized
14. What virtualization platform(s) and version(s)? (VMWare, HyperV, Citrix)
RESPONSE: VM Ware 5.5.
15. What is the number of hosts?
RESPONSE: The number is 41 VM hosts.
16. What is the number of VM Guests?
RESPONSE: The number of VM Guest is approximately 280.
17. Do you perform guest or image level backups of VMs (yes/no/both)?
RESPONSE: The County performs both guest and image level backups of VMs.
18. Do you perform Bare Metal Restores? (yes/no)
RESPONSE: No, but new platform should have capability to perform bare metal restores.
19. What OS versions are you currently running that would require a backup agent?
RESPONSE: Windows 2003, 2008, 2012 are the versions currently running.
20. What versions of Exchange, SharePoint, SQL, etc. do you use that require backups?
RESPONSE: The version on exchange is 2007, No SharePoint, No SQL.
21. Do you require desktop/laptop backups? If yes:
- How many number of clients?
RESPONSE: NO.
 - What is the average size per client (GB)?
RESPONSE: N/A